

Strategies for Creating, Sustaining, and Improving a Culture of Safety in Health Care



SECOND EDITION

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Strategies for Creating, Sustaining, and Improving a Culture of Safety in Health Care

Building a culture of safety is just the first step. This second edition of *Strategies for Creating, Sustaining, and Improving a Culture of Safety in Health Care* expands the idea of “building” a culture of safety by spotlighting the best articles related to this topic from *The Joint Commission Journal on Quality and Patient Safety*. These articles provide unique perspectives of challenges inherent when establishing and maintaining a culture of safety.

Health care leaders from all settings, but especially from hospitals, will learn about initiatives and programs that have helped other health care organizations create, sustain, and improve their culture of safety. These real-world experiences provide tested solutions that health care organizations can use to begin safety culture discussions or adapt to strengthen the existing culture of safety within the organization. Key topics covered in this second edition include:

- Implementing programs that establish a culture of safety and accountability
- Improving safety culture results
- Promoting professionalism

Features

- 17 articles focus on creating, sustaining, and improving culture of safety within health care organizations
- 5 classic articles—previously published in the first edition—that continue to provide relevant safety culture knowledge
- Full reprint of Mark Chassin and Jerod Loeb’s seminal article in *The Milbank Quarterly*—“High-Reliability Health Care: Getting There from Here”—which includes the stages of organizational maturity

Audience

- Health care executives
- Medical directors
- Nursing administrators
- Quality improvement and performance improvement professionals
- Risk managers

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