

Stay on track during challenging times



In this challenging health care environment with high turnover rates, it is not uncommon for health care organizations to find themselves without a quality director, manager, or someone leading accreditation and regulatory efforts. Vacancy in these positions can be costly to your organization, add to already heavy workloads, and ultimately disrupt your ongoing attention to providing safe, high quality care.

Look to Joint Commission Resources (JCR) when this situation arises. JCR's mission is to continuously improve the safety and quality of health care in the United States and in the international community through the provision of education, publications, consultation and evaluation services. Our Interim Quality Director Services can quickly provide you with an experienced, dedicated consultant who will help your organization stay on track when it comes to delivering safe, high quality patient care while mitigating risk. Our consultants can also provide an objective view of your organization to help you identify and address gaps in patient safety and quality.

An interim quality director from JCR can provide you with:

- ▶ Ongoing cohesiveness for your team while the leadership position is vacant
- ▶ An expert who has previously served in a similar role and has been trained by The Joint Commission
- ▶ Deep industry knowledge from a consultant who has helped many health care organizations like yours implement best practices
- ▶ Help with defining performance improvement measures throughout your organization
- ▶ Direct access to JCR documented insights, tools, and resources
- ▶ Focused quality improvement in areas needing attention such as readmissions and falls

Whether you have a position vacancy or just need additional staff to manage an increased workload, let JCR help you achieve and maintain high performance in delivering quality, patient-focused care.

For more information on our Interim Quality Director Services, please contact us at <http://www.jcrinc.com/consulting>.

Let a JCR consultant help your organization:

- Over 75 consultants and decades of experience and more than 55 credentials
 - Hundreds of organizations assisted throughout the country and across the globe
 - Every year, consultants are required to attain Continuing Education credits
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