



Credentialing, Privileging and Other Requirements Recorded November 5-6, 2009 • *On Demand*

Faculty

Susan Sheedy, BSN, MPH, FACHE, FNP
Consultant
Joint Commission Resources

Michael Parmer, MD, MPH, FACS
Surveyor
The Joint Commission

Program Objectives

Upon completion of the program, participants will be able to:

1. Identify the MS Chapter changes for 2009;
2. Describe the Joint Commission expectations for peer review as it relates to the credentialing process;
3. Describe the credentialing process as a Priority Focus Area.
4. Identify the National Patient Safety Goals

<i>Time</i>	<i>Topic</i>
45 Minutes	2010 Medical Staff and Leadership <ul style="list-style-type: none">• Leadership structure, roles, responsibilities• Safety and Quality• Conflicts• Patient Flow• Patient Safety Program
75 Minutes	2010 Medical Staff and Leadership (cont'd)
15 Minutes	Question & Answer
75 Minutes	Medical Staff Standards The Organized Medical Staff <ul style="list-style-type: none">• Bylaws, Rules and Regulations• Medical Staff Executive Committee
75 Minutes	Medical Staff Standards (cont.) Credentialing, Privileging and Appointment <ul style="list-style-type: none">• Overview• Credentialing, Privileging and Appointment



<i>Time</i>	<i>Topic</i>
	<ul style="list-style-type: none">• Renewal and Revision of Privileges• Delegation of Appointment
15 Minutes	Question & Answer
60 Minutes	Medical Staff Standards (cont.) <ul style="list-style-type: none">• OPPE/FPPE• Expedited Credentialing and Privileging Process• Fair Hearing and Appeal Process• Peer Review• Managing LIP Health• Temporary Privileges & Disaster Privileges• Telemedicine
60 Minutes	2010 National Patient Safety Goals <ul style="list-style-type: none">• Retained Goals• Goals Integrated with Standards• Deleted Goals
60 Minutes	2010 National Patient Safety Goals (cont')
15 Minutes	Question & Answer
75 Minutes	Dealing with Disruptive Physicians <ul style="list-style-type: none">• Culture of Safety• Disruptive Behaviors<ul style="list-style-type: none">- Impairment- Costs• Addressing Physicians<ul style="list-style-type: none">- Process- Collegial Interventions
75 Minutes	Other Issues Impacting the Medical Staff
15 Minutes	Question & Answer