

Technical Requirements for Live/Recorded Video Streaming

Operating Systems:

Windows Me, 2000, XP, VISTA

Windows 98 – need to have “MDAC 2.81” installed.

Windows 98/NT 4.0 don't contain MDAC by default, so users of these Windows versions must install MDAC first.

How to check what version of MDAC I have?

Microsoft makes a MDAC component checker:

<http://www.microsoft.com/downloads/details.aspx?FamilyId=8F0A8DF6-4A21-4B43-BF53-14332EF092C9&displaylang=en>

Mac OS X

Mac OS X, Windows Media 9 (Mac) and Safari 2

Mac OS X, Windows Media 9 (Mac) and Firefox 2

Mac OS X, Windows Media 9 (Mac) and Explorer 6

Mac OS X, Windows Media 9 (Mac) and Netscape 7.2

Windows Browser:

A minimum of IE 6.0, NS 8.0, Firefox 2.0x or above

IMPORTANT Browser Note – Refreshing Browser:

Be sure to refresh your browser frequently if you are waiting at the launch window for the presentation to start.

Media Player:

Windows Media Player 9 or above

If the viewers have not updated their Windows media player they can do so at the start screen of the presentation

Java:

Any viewer that has the ability to go to web sites has a workable version.

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Screen Resolution:

800X600 or higher

Audio Note:

If you do not hear audio, check that your computer's speakers are on and the volume is turned up. If connecting to a projection system, be sure that audio is routed through the system's speakers.

Band Width:

It is critical to the success of your streaming experience to conduct a test – running **ALL** computers/projection systems that will be streaming the signal – prior to the day of the seminar.

The video stream is 200kb/sec (for live and VOD streaming). The test that you conduct prior to the day of the seminar will confirm that your facility has enough band width to support your needs.

It is also critical that you inform your IT Department of your band width needs. This will allow your IT Department to manage the data stream throughout the facility and field any possible conflicts prior to the day of the seminar.

Wireless Connection:

Wireless connection is **NOT** recommended due to the high possibility of a drop in signal.