

2010 Health Care Staffing Services Certification Manual Table of Changes

Effective January 1, 2010

This table includes information, listed by chapter, reflecting the major changes made in your *2010 Health Care Staffing Services Certification Manual* since the publication of the 2009 edition. It is provided to give you a general idea of the kinds of updates that have been made.* (Minor editorial changes are not included.) Any revisions to standards or elements of performance (EPs) noted below are effective January 1, 2010. In case your organization is surveyed before this date, please follow the existing standard/EP as you will be surveyed against that existing requirement. After January 1, 2010, you should consider only the standards/EPs in this manual.

Chapter	Type of Change
Title Page and Copyright Page	<ul style="list-style-type: none"> • Updated mission statement for The Joint Commission
Foreword	<ul style="list-style-type: none"> • New for 2010
Introduction	<ul style="list-style-type: none"> • New section: Intra-Cycle Evaluation
The Joint Commission Certification Process	<ul style="list-style-type: none"> • Revised section: Review and Certification Fees • Revised section: Exceptions from Unannounced Reviews • Information on use of The Joint Commission's Gold Seal • Updated Certification Decision Rules for Health Care Staffing Services
Certification Participation Requirements (CPR)	<ul style="list-style-type: none"> • Revised text for most CPRs and EPs • Added criticality icon 2 and documentation icon for CPR 1, EP 1 • Added documentation icon for CPR 2, EP 1 • Added criticality icon 2 for CPR 3, EP 1 • Eliminated CPR 4, EP 1 • New CPR 4, EPs 5, 6 • Eliminated CPR 5, EP 1 • New CPR 5, EPs 3, 4 • New CPR 6, EP 2 • Added criticality icon 2 and Notes 1 and 2 for CPR 7, EP 1 • Added criticality icon 2 and note for CPR 9, EP 1 • Added note for CPR 10, EP 1 • Added criticality icon 2 for CPR 12, EP 1 • New CPR 13 regarding description of Quality Report to the public

*Those familiar with previous HCSS manuals should note that there are no longer shaded portions throughout the manual or replacement pages to insert into your existing manual.

Chapter	Type of Change
Leadership (HSLD)	<ul style="list-style-type: none"> • Added documentation icon for HSLD.2, EP 1 • Added documentation icons for HSLD.5, EPs 1–7 • Added documentation icons for HSLD.7, EPs 1, 3 • Added documentation icon for HSLD.9, EP 2
Human Resources Management (HSHR)	<ul style="list-style-type: none"> • Added criticality icon 2 and documentation icon for HSHR.1, EP 1 • Added documentation icon for HSHR.1, EPs 2, 3, 5–9 • Added documentation icon for HSHR.2, EP 1 • Added criticality icon 3 for HSHR.2, EP 2 • Added documentation icon for HSHR.3, EP 10 • Added documentation icon for HSHR.4, EP 1 • Revised text for HSHR.5, EP 1 • Added documentation icon for HSHR.5, EP 3 • Added documentation icon for HSHR.6, EP 5
Information Management (HSIM)	<ul style="list-style-type: none"> • Added documentation icon for HSIM.2, EP 1 • Added documentation icon for HSIM.3, EPs 1, 2
Performance Measurement and Improvement (HSPM)	<ul style="list-style-type: none"> • No substantial changes to this chapter
Performance Improvement and Performance Measurement	<ul style="list-style-type: none"> • Revisions to performance measurement requirements • New table: Timetable for Performance Measure Data Submission • New table: Performance Measure Data Report
Appendix A: Root Cause Analysis	<ul style="list-style-type: none"> • No substantial changes to this chapter
Appendix B: Credentialing	<ul style="list-style-type: none"> • No substantial changes to this chapter
Appendix C: Certification Review Process: Documentation Requirements	<ul style="list-style-type: none"> • No substantial changes to this chapter
Appendix D: National Patient Safety Goals	<ul style="list-style-type: none"> • Updated with 2010 National Patient Safety Goals
Appendix E: Comparison of 2010 Health Care Staffing Services Certification Human Resources (HR) Standards and EPs to 2010 Hospital Accreditation Standards and EPs	<ul style="list-style-type: none"> • New appendix
Glossary	<ul style="list-style-type: none"> • Updated list of terms