



10-Day Clarification Time Frame for All Programs

Beginning January 1, 2009, organizations receiving any Requirements for Improvement (RFIs) after an on-site accreditation survey or certification review will have an opportunity to clarify their findings for each standard **within 10 business days** after a final decision report has been published to their organization's secure *Joint Commission Connect*TM extranet site. This one-time optional clarification submission is available for organizations that can demonstrate evidence previously not available to the surveyors or reviewers reflecting full compliance at the time of the survey or review. This clarification process should not be completed by organizations demonstrating evidence of areas that have already

been corrected during or following the survey or review.

After The Joint Commission's review of an organization's 10-day clarification, if any or all of the original findings continue to remain valid, the organization must still submit an Evidence of Standards Compliance (ESC) to detail the actions that it took to bring itself into full compliance with the standard. Additional time for submission of the ESC will **not** be given to organizations that choose to participate in the optional 10-day clarification process. Failure to demonstrate full compliance with the ESC may impact the organization's accreditation or certification decision. 