

Comprehensive Accreditation Manual for Critical Access Hospitals

Table of Changes *CAMCAH* Update 2, October 2009

Standard, element of performance, and scoring changes in this update include the following:

- Update to 2010 Accreditation Decision Rules for Critical Access Hospitals
- Update to Tailored Survey Policy
- 2010 National Patient Safety Goals

Additional changes include the following:

- Updated “Service Applicability Grid” chapter
- Updated “Required Written Documentation” chapter
- Updated “Early Survey Policy” chapter
- Updated glossary

Refer to the table below and the actual update pages for more information on these and other revisions.

To update your manual, please remove and recycle the pages listed in the “Remove Pages” column from your *CAMCAH*, and insert the new pages listed in the “Insert Pages” column. Check boxes have been provided for your convenience to track the removal and addition of pages.

Major revisions to the accreditation policies and standards-related information are highlighted on your replacement pages. Minor editorial changes are not highlighted.

Comprehensive Accreditation Manual for Critical Access Hospitals

Remove Pages	Insert Pages	Type of Change
Title page and Copyright page		
<input type="checkbox"/> Previous title page and contents page (i-iv)	<input type="checkbox"/> Updated title page and contents page (i-iv)	<input checked="" type="checkbox"/> Updated mission statement for e Joint Commission
Foreword		
<input type="checkbox"/> Previous Foreword (FW-1-FW-2)	<input type="checkbox"/> Updated Foreword (FW-1-FW-2)	<input checked="" type="checkbox"/> New for 2010
How to Use this Manual (HM)		
Remove entire chapter <input type="checkbox"/> HM-1-HM-14	Insert entire chapter <input type="checkbox"/> HM-1-HM-18	<input checked="" type="checkbox"/> Updated description of documentation icon, effective immediately <input checked="" type="checkbox"/> Updated example of standards and requirements chapter, effective immediately
Accreditation Participation Requirements (APR)		
Remove entire chapter <input type="checkbox"/> APR-1-APR-8	Insert entire chapter <input type="checkbox"/> APR-1-APR-10	<input checked="" type="checkbox"/> Added Note 2 to APR.01.01.01, EP 1* <input checked="" type="checkbox"/> Revised text for APR.02.01.01, EP 1* <input checked="" type="checkbox"/> Revised text for APR.06.01.01* <input checked="" type="checkbox"/> Revised text for APR.08.01.01* <input checked="" type="checkbox"/> Revised text for APR.08.01.01, EP 1* <input checked="" type="checkbox"/> Revised text for APR.09.02.01, EP 1*

* Effective January 1, 2010.

Comprehensive Accreditation Manual for Critical Access Hospitals

Remove Pages	Insert Pages	Type of Change
Environment of Care (EC)		
Remove entire chapter <input type="checkbox"/> EC-1–EC-20	Insert entire chapter <input type="checkbox"/> EC-1–EC-26	<ul style="list-style-type: none"> ■ Deleted standards reference for EC.01.01.01, EP 2 ■ Revised rationale for EC.02.01.01* ■ Deleted documentation icon for EC.02.03.01, EP 10 ■ Scoring change for EC.02.03.01, EP 4, effective immediately ■ Revised standards reference for EC.02.03.03, EP 1* ■ Scoring change and deleted Measure of Success icon for EC.02.03.05, EPs 2, 3, effective immediately ■ Revised text and added Notes 1 and 2, for EC.02.03.05, EP 18, effective immediately ■ Scoring change and deleted Measure of Success icon for EC.02.04.01, EP 2* ■ Added standards reference for EC.02.05.09, EP 1* ■ Deleted Measure of Success for EC.02.06.01, EP 11 ■ Revised standards reference for EC.04.01.05, EP 3* ■ Revised standards references for EC.04.01.01, EPs 3–6, 8–11

* Effective January 1, 2010.

Comprehensive Accreditation Manual for Critical Access Hospitals

Remove Pages	Insert Pages	Type of Change
Emergency Management (EM)		
Remove entire chapter □ EM-1–EM-18	Insert entire chapter □ EM-1–EM-26	<ul style="list-style-type: none"> ■ Added standards reference for EM.01.01.01, EP 2 * ■ Added Note 2 for EM.01.01.01, EP 2* ■ Revised text for EM.02.01.01, EP 7, effective immediately ■ Revised text for EM.02.02.11, EP 6* ■ Revised text for EM.02.02.15, EP 4* ■ Revised text for EM.03.01.03, EP 4*
Human Resources (HR)		
Remove entire chapter □ HR-1–HR-12	Insert entire chapter □ HR-1–HR-14	<ul style="list-style-type: none"> ■ Revised text for HR.01.02.01, EP 12* ■ Revised note for HR.01.04.01, EP 1, effective immediately ■ Revised standards reference for HR.01.04.01, EP 4* ■ Added HR.01.05.03, EPs 8, 13*
Infection Prevention and Control (IC)		
Remove entire chapter □ IC-1–IC-10	Insert entire chapter □ IC-1–IC-12	<ul style="list-style-type: none"> ■ Deleted standards references for IC.01.02.01, EPs 1–3 ■ Deleted standards references to IC.01.03.01, EPs 3–5* ■ Added note to IC.01.04.01*

* Effective January 1, 2010.

Comprehensive Accreditation Manual for Critical Access Hospitals

Remove Pages	Insert Pages	Type of Change
IC (continued)		
		<ul style="list-style-type: none"> ■ Deleted standards references for IC.01.04.01, EPs 2–5 ■ Revised text and added standards reference and note for IC.01.05.01, EP 7* ■ Deleted standards references for IC.01.05.01, EPs 1–3, 7, 8 ■ Deleted standards references for IC.01.06.01, EP 2 ■ Added rationale to IC.02.01.01* ■ Revised text and added note to IC.02.01.01, EP 7* ■ Revised standards reference for IC.02.01.01, EPs 1, 9* ■ Deleted standards references for IC.02.01.01, EPs 8, 9, 10 ■ Added rationale to IC.02.02.01, effective immediately ■ Revised text and added note for IC.02.02.01, EPs 1, 2, effective immediately ■ Revised standards reference for IC.03.01.01, EPs 2, 6, 7* ■ Deleted standards references for IC.03.01.01, EPs 1, 3, 4

* Effective January 1, 2010.

Comprehensive Accreditation Manual for Critical Access Hospitals

Remove Pages	Insert Pages	Type of Change
Information Management (IM)		
Remove entire chapter □ IM-1–IM-8	Insert entire chapter □ IM-1–IM-10	<ul style="list-style-type: none"> ■ Scoring change for IM.02.01.03, EP 5* ■ Scoring and criticality icon change, added documentation icon, and revised text for IM.02.02.01, EP 2* ■ Added IM.02.02.01, EP 3*
Leadership (LD)		
Remove entire chapter □ LD-1–LD-30	Insert entire chapter □ LD-1–LD-44	<ul style="list-style-type: none"> ■ Added proactive risk assessment section to chapter overview* ■ Moved standards reference for LD.03.01.01, EP 6, to EP 8* ■ Revised standards reference for LD.03.02.01, EP 5* ■ Revised text for LD.04.01.01* ■ Scoring change and added documentation icon for LD.04.01.07, EP 2* ■ Deleted note from LD.04.03.09, EP 9 ■ Added footnote to LD.04.03.09, EP 10, effective immediately ■ Added standards reference and note for LD.04.04.03, EP 3* ■ Revised standards reference for LD.04.04.05, EP 6* ■ Added note for LD.04.04.05, EP 10* ■ Added standards references for LD.04.04.05, EPs 6, 11*

* Effective January 1, 2010.

Comprehensive Accreditation Manual for Critical Access Hospitals

Remove Pages	Insert Pages	Type of Change
Life Safety (LS)		
Remove entire chapter □ LS-1–LS-28	Insert entire chapter □ LS-1–LS-38	<ul style="list-style-type: none"> ■ Revised standards reference for LS.02.01.10, EPs 4, 5* ■ Revised standards reference for LS.02.01.10, EP 5* ■ Scoring change for LS.02.01.34, EP 3, effective immediately ■ Scoring change for LS.02.01.35, EP 9, effective immediately ■ Scoring change for LS.02.01.35, EP 13, effective immediately ■ Added standards reference for LS.03.01.10, EP 2* ■ Scoring change for LS.03.01.34, EP 3, effective immediately
Medication Management (MM)		
Remove entire chapter □ MM-1–MM-16	Insert entire chapter □ MM-1–MM-24	<ul style="list-style-type: none"> ■ Revised text for MM.01.01.01, EP 1* ■ Added MM.01.02.01 and EPs 1–3* ■ Revised text for MM.02.01.01, EPs 2, 3* ■ Added note for MM.04.01.01, EP 9* ■ Revised rationale for MM.05.01.09* ■ Revised note for MM.05.01.09, EP 1* ■ Revised text for MM.06.01.03, EP 1*

* Effective January 1, 2010.

Comprehensive Accreditation Manual for Critical Access Hospitals

Remove Pages	Insert Pages	Type of Change
Medical Staff (MS)		
Remove entire chapter □ MS-1–MS-22	Insert entire chapter □ MS-1–MS-30	■ Changed criticality icon for MS.03.01.01, EP 2*
National Patient Safety Goals (NPSG)		
Remove entire chapter □ NPSG-1–NPSG-24	Insert entire chapter □ NPSG-1–NPSG-24	<ul style="list-style-type: none"> ■ Revised rationale for NPSG.01.01.01* ■ Revised text for NPSG.01.01.01, EP 1* ■ Scoring change, deleted Measure of Success, and revised text for NPSG.01.01.01, EP 2* ■ Deleted NPSG.01.01.01, EPs 3–6* ■ Revised text for NPSG.01.03.01, EPs 1–3* ■ NPSG.02.01.01 was streamlined and moved to the standards.* ■ NPSG.02.02.01 was moved to standards.* ■ Revised text for NPSG.02.03.01 and for EPs 1–3, and deleted EPs 4–7* ■ Added documentation icon for NPSG.02.03.01* ■ NPSG.02.05.01 is no longer a National Patient Safety Goal* ■ NPSG.02.05.01 and NPSG.03.03.01 are no longer National Patient Safety Goals.*

* Effective January 1, 2010.

Comprehensive Accreditation Manual for Critical Access Hospitals

Remove Pages	Insert Pages	Type of Change
NPSG (continued)		
		<ul style="list-style-type: none"> ■ Revised text for NPSG.03.04.01 and EPs 1–8, deleted EP 9* ■ Scoring change for NPSG.03.04.01, EPs 7, 8* ■ Deleted Measure of Success for NPSG.03.04.01, EP 7* ■ Added Measure of Success to NPSG.03.04.01, EP 8* ■ Revised text for NPSG.03.05.01, EPs 1–8, and deleted EP 9* ■ Scoring changes for NPSG.03.05.01, EPs 2, 3 and criticality icon for EP 8* ■ Revised rationale for NPSG.03.05.01* ■ Scoring changes for NPSG.03.05.01, EPs 2, 3* ■ Deleted Measure of Success for NPSG.03.05.01, EPs 3, 4, 8* ■ Deleted documentation icons for NPSG.03.05.01, EPs 3, 7* ■ Revised text for NPSG.07.01.01 and EP 1* ■ Scoring change and deleted Measure of Success for NPSG.07.01.01, EP 1* ■ Added NPSG.07.01.01, EPs 2, 3*

* Effective January 1, 2010.

Comprehensive Accreditation Manual for Critical Access Hospitals

Remove Pages	Insert Pages	Type of Change
NPSG (continued)		
		<ul style="list-style-type: none"> ■ NPSG.07.02.01 is no longer a National Patient Safety Goal* ■ Added note to NPSG.07.03.01* ■ Revised text for NPSG.07.03.01, EPs 1–9, and deleted EPs 10-13* ■ Scoring changes for NPSG.07.03.01, EPs 2, 3, 6* ■ Added Measure of Success to NPSG.07.03.01, EPs 2, 3, deleted from EPs 6, 7* ■ Added criticality icon to NPSG.07.03.01, EPs 7–9, deleted from EP 4* ■ Added note to NPSG.07.04.01* ■ Revised text for NPSG.07.04.01, EPs 1-13, deleted EPs 14–17* ■ Added Measure of Success to NPSG.07.04.01, EPs 1–3, 7–9, deleted from EP 5* ■ Added criticality icon to NPSG.07.04.01, EPs 4, 6–9, deleted from EP 4* ■ Deleted documentation icon from NPSG.07.04.01, EP 10, added to EP 12* ■ Added note to NPSG.07.05.01* ■ Scoring changes to NPSG.07.05.01, EPs 1–3, 6*

* Effective January 1, 2010.

Comprehensive Accreditation Manual for Critical Access Hospitals

Remove Pages	Insert Pages	Type of Change
NPSG (continued)		
		<ul style="list-style-type: none"> ■ Added Measure of Success to NPSG.07.05.01, EPs 1–3, deleted from EP 6* ■ Deleted documentation icon from NPSG.07.04.01, EP 6* ■ Added criticality icons to NPSG.07.04.01, EPs 3, 8, deleted from EP 4* ■ NPSG.08.01.01, NPSG.08.02.01, NPSG.08.03.01, and NPSG.08.04.01 are not in effect at this time ■ NPSG.09.02.01 has been incorporated into the standards* ■ NPSG 13.01.01 is no longer a National Patient Safety Goal, but portions of EPs have been incorporated into the standards* ■ NPSG.16.01.01 has been incorporated into the standards* ■ Added new introduction and revised rationale for UP.01.01.01, new EP 3, revised text for EPs 1, 2* ■ Revised text for UP.01.02.01, EPs 1–5, and deleted EPs 6, 7* ■ Scoring change and deleted Measure of Success for UP.01.02.01, EP 5*

* Effective January 1, 2010.

Comprehensive Accreditation Manual for Critical Access Hospitals

Remove Pages	Insert Pages	Type of Change
NPSG (continued)		
		<ul style="list-style-type: none"> ■ Revised text for UP.01.03.01, EPs 1–5, and deleted EP 6* ■ Added Measure of Success to UP.01.03.01, EP 5*
Nursing (NR)		
Remove entire chapter <input type="checkbox"/> NR-1–NR-6	Insert entire chapter <input type="checkbox"/> NR-1–NR-8	<ul style="list-style-type: none"> ■ Added standards reference for NR.02.01.01, EP 5*
Provision of Care, Treatment, and Services (PC)		
Remove entire chapter <input type="checkbox"/> PC-1–PC-24d	Insert entire chapter <input type="checkbox"/> PC-1–PC-50	<ul style="list-style-type: none"> ■ Added standards reference for PC.01.02.01, EP 4* ■ Deleted documentation icon for PC.01.02.01, EPs 27, 28 ■ Added standards reference for PC.01.02.03, EPs 4, 6–8* ■ Deleted documentation icon for PC.01.02.03, EP 5 ■ Added PC.01.02.08 and EPs 1, 2* ■ Deleted documentation icons for PC.01.03.01, EPs 2, 4, 5 ■ Added PC.02.01.03, EP 20* ■ Added PC.02.01.19 and EPs 1–4* ■ Added new EP 2 to PC.02.02.01* ■ Added bullet to PC.02.03.01, EP 10, and new EP 27* ■ Deleted documentation icon for PC.04.01.05, EP 8 ■ Revised text for PC.04.01.07, EP 1*

* Effective January 1, 2010.

Comprehensive Accreditation Manual for Critical Access Hospitals

Remove Pages	Insert Pages	Type of Change
PC (continued)		
		<ul style="list-style-type: none"> ■ Deleted documentation icon for PC.04.02.01, EP 1 ■ Added note to PC.05.01.07*
Performance Improvement (PI)		
Remove entire chapter □ PI-1-PI-6	Insert entire chapter □ PI-1-PI-6	■ Added PI.01.01.01, EPs 38 and 39*
Record of Care, Treatment, and Services (RC)		
Remove entire chapter □ RC-1-RC-10	Insert entire chapter □ RC-1-RC-14	<ul style="list-style-type: none"> ■ Revised standards references for RC.02.01.01, EP 2* ■ Revised standards reference for RC.02.01.03, EP 3* ■ Revised text for RC.02.04.01, EP 2*
Rights and Responsibilities of the Individual (RI)		
Remove entire chapter □ RI-1-RI-16	Insert entire chapter □ RI-1-RI-20	<ul style="list-style-type: none"> ■ Scoring change and deleted Measure of Success icon for RI.01.03.01, EP 12* ■ Added Measure of Success icons for RI.01.05.01, EPs 6, 9* ■ Revised text for RI.01.07.03, EPs 1, 2*
Transplant Safety (TS)		
Remove entire chapter □ TS-1-TS-8	Insert entire chapter □ TS-1-TS-12	■ Deleted documentation icon for TS.03.02.01, EP 4

* Effective January 1, 2010.

Comprehensive Accreditation Manual for Critical Access Hospitals

Remove Pages	Insert Pages	Type of Change
The Accreditation Process (ACC)		
Remove entire chapter □ ACC-1–ACC-74	Insert entire chapter □ ACC-1–ACC-100	<ul style="list-style-type: none"> ■ Updates to the Tailored Survey Policy, effective immediately ■ Clarification on the complex organization survey process and the conduct of extension surveys, effective immediately ■ Updated information on Initial Surveys, effective immediately ■ Updated criteria for data release to government agencies and other organizations, effective immediately ■ Clarifications to the Early Survey Policy, effective immediately ■ Updated exceptions to unannounced surveys, effective immediately ■ A description of triggers for central office review of Summary of Survey Findings Reports, effective immediately ■ Updated description of Conditional Accreditation and deleted table of Joint Commission Accreditation Decisions, effective immediately ■ Update the time lines for Evidence of Standards Compliance and Measure of Success submission, effective immediately

Comprehensive Accreditation Manual for Critical Access Hospitals

Remove Pages	Insert Pages	Type of Change
ACC (continued)		
		<ul style="list-style-type: none"> ■ Updated information on when an extension survey may be necessary, effective immediately ■ Updated Accreditation Decision Rules* (Some aspects are effective immediately, as noted.)
Standards Applicability Process (SAP)		
Remove entire chapter □ SAP-1–SAP-40	Insert entire chapter □ SAP-1–SAP-54	<ul style="list-style-type: none"> ■ Updated service applicability grids
Sentinel Events (SE)		
Remove entire chapter □ SE-1–SE-14	Insert entire chapter □ SE-1–SE-18	<ul style="list-style-type: none"> ■ Updated goals of the Sentinel Event Policy ■ Updated description of Organization-Specific Definition of Sentinel Event ■ Updated information regarding Voluntary Self Reporting of Reviewable Sentinel Events to e Joint Commission
The Joint Commission Quality Report (QR)		
Remove entire chapter □ QR-1–QR-6	Insert entire chapter □ QR-1–QR-10	<ul style="list-style-type: none"> ■ Updated description for National Quality Improvement Goals ■ Deleted sample quality report
Performance Measurement and the ORYX® Initiative (PM)		
Remove entire chapter □ PM-1–PM-6	Insert entire chapter □ PM-1–PM-10	<ul style="list-style-type: none"> ■ Updated description of the Continued Role of ORYX ■ Updated Current Requirements for Critical Access Hospitals

* Effective January 1, 2010.

Comprehensive Accreditation Manual for Critical Access Hospitals

Remove Pages	Insert Pages	Type of Change
PM (continued)		
		<ul style="list-style-type: none"> ■ Updated Requirements for Psychiatric Hospitals ■ Updated section regarding Use of Performance Measurement Data ■ Updated section regarding Analyzing ORYX Data
Simplifying Compliance Activities (SCA)		
Remove entire chapter □ SCA-1–SCA-6	Insert entire chapter □ SCA-1–SCA-8	■ Updated Web links for multiple resources
Required Written Documentation (RWD)		
Remove entire chapter □ RWD-1–RWD-8	Insert entire chapter □ RWD-1–RWD-12	■ Updated list of standards and EPs linked to required written documentation
Early Survey Policy Option (ESP)		
Remove entire chapter □ ESP-1–ESP-4	Insert entire chapter □ ESP-1–ESP-6	■ Updated chapter listing EPs and requirements that are applicable to the first survey when a hospital has chosen the Early Survey Policy
Appendix A: Medicare Requirements for Critical Access Hospitals (AXA)		
Remove entire chapter □ AXA-1–AXA-2	Add new appendix □ AXA-1–AXA-4	■ Reformatted appendix
Appendix B: Medicare Requirements for Critical Access Hospitals with Rehabilitation and/or Psychiatric Distinct Part Units (AXB)		
Remove entire chapter □ AXB-1–AXB-6	Insert entire chapter □ AXB-1–AXB-8	■ Updated requirement 482.41 Condition of Participation: Physical Environment*

* Effective January 1, 2010.

Comprehensive Accreditation Manual for Critical Access Hospitals

Remove Pages	Insert Pages	Type of Change
Glossary (GL)		
Remove entire chapter □ GL-1–GL-20	Insert entire chapter □ GL-1–GL-32	■ Updated glossary effective immediately
Index (IX)		
Remove entire chapter □ IX-1–IX-14	Insert entire chapter □ IX-1–IX-20	■ Revised Index

