

Meet the Team

DEDICATED CLIENT RELATIONS MANAGERS FOR HEALTH SYSTEMS

With decades of clinical experience across a variety of health care settings and expertise with Joint Commission standards, their role at JCR is to work alongside health system leaders like you, collaborating together to understand your specific challenges and help facilitate customized solutions that could ultimately help you achieve your specific objectives.



Mary Kay Bowie, RN, BSN, MHSA, CPHQ
RPI Certified Green Belt and Certified Change Agent

Mary Kay is a registered nurse who has over 30 years of experience in the health care field with roles ranging from executive hospital management to bedside nursing. Most recently, she worked for The Joint Commission in the Division of Healthcare Quality Evaluation where she managed a broad range of performance measurement activities used in accreditation and certification programs, including the Top Performer on Key Quality Measures®, Core Measure Solution Exchange® and the Pioneers in Quality® programs. She holds a Masters of Health Services Administration from the University of Michigan, is a Certified Professional in Health Care Quality (CPHQ), and a Certified Change Agent and Green Belt through The Joint Commission's Robust Process Improvement® training.



Kelly Quigley, RN, BSN, MBA
RPI Certified Change Agent

Kelly is a registered nurse who has over 30 years of experience in the health care field in a variety of roles including bedside nursing. Most recently, she worked for The Joint Commission as an Associate Director, Disease-Specific Care certification. She holds a Masters of Business Administration from Loyola University Chicago, and is a Certified Change Agent through The Joint Commission's Robust Process Improvement® training.



Dana McGrath, RN, MSN
RPI Certified Yellow Belt

Dana is a registered nurse who has over 40 years of experience in the health care field in a variety of roles including Emergency Room, Radiology and surgery; clinical roles and leadership. Prior to working with JCR, Dana was Field Director for The Joint Commission Ambulatory Program. She holds a Masters of Nursing, Health Care Administration from DePaul University Chicago, and is a Certified Yellow Belt through The Joint Commission's Robust Process Improvement® training.