

Accreditation Preparation

Test your readiness
with a mock survey



Many organizations find it helpful to conduct a mock survey, which is a full dress rehearsal for a real Joint Commission survey, 18- 24 months before their organization's actual survey. Conducting a mock survey with Joint Commission Resources (JCR) experts will mirror a survey experience by objectively performing direct observations, documenting reviews, and offering guidance to caregivers, staff, and the C-suite.

During a mock survey, we actively engage with your entire team, from environmental staff to caregivers and even your executives to promote readiness through:

- Providing practical guidance on how current efforts will meet Joint Commission or CMS expectations and standards
- Recognizing current successful processes to capitalize on while also introducing other leading practices
- Identifying actionable insights on areas of improvement for early intervention and actions

- Presenting ways to engage staff and promote organizations buy-in for prep efforts

Custom Reports

JCR experts will record their mock survey findings electronically, giving them the ability to generate custom reports in a variety of formats. After the mock survey has been completed, you will receive an in-depth review with actionable steps to help you prepare for your upcoming survey through three reports:

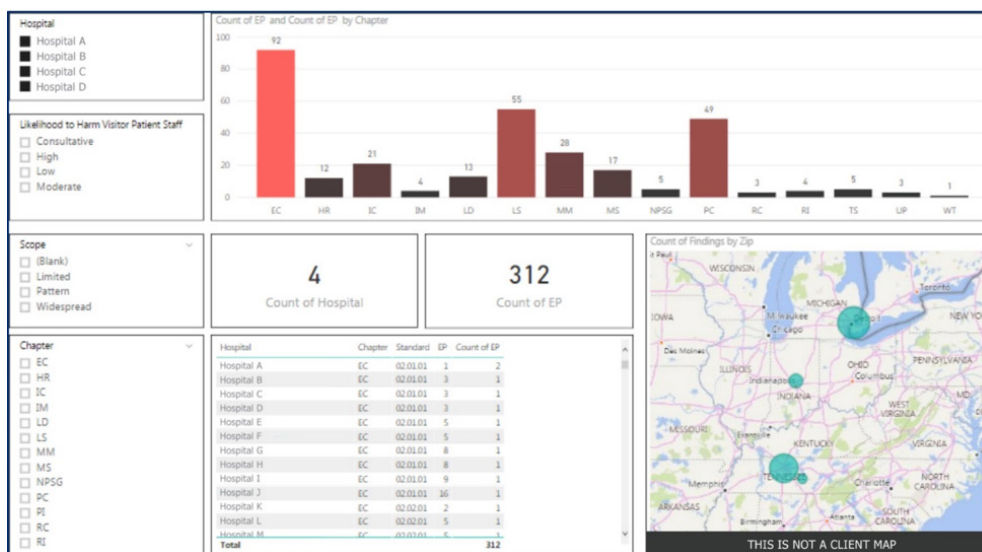
- **Action Plan:** A comprehensive report that identifies focus areas to help guide your organization as it decides on next steps. The action plan is findings-specific related to regulatory compliance. For example, if the organization does not do time outs for invasive procedures, then the action plan would be around developing and implementing a compliant time out process.

- **Executive Summary:** An overview of the key strengths and challenges that can be shared with leadership.
- **SAFER® Matrix Report:** A SAFER Matrix is provided to the organization that presents each of the standards / Elements of Performance (EP) as they relate to their impact on patient safety. Strategies for compliance are discussed at the time of the mock survey.

Health System Reporting

Mock surveys performed at the health system level provide additional insights and robust data analytics including the ability to:

- Analyze corporate summation data which detail aggregate-level system data, as well as site-level findings
- Helps identify macro-level trends within a system, and compare individual sites to the system as a whole over time



Sample analytics dashboard

Our Experts

We have a team of clinical experts who have experience across the continuum of care with expertise in:

- Patient Safety
- Quality Improvement
- Medication Safety
- CMS
- Infection Prevention & Control
- Continuous Service Readiness®
- Environment of Care®

Merger and Acquisition Risk Mitigation Support

Acquiring a facility sometime soon? JCR experts can assess the current operations of the entity being acquired to help you understand the strengths and vulnerabilities of that facility. They will help you uncover poor practices and guide you as you work to bring those practices into compliance. If the facility being acquired is Joint Commission accredited, they will help you create a plan for the extension survey, which comes only 4-6 months after the purchase is finalized.

JCR Mock Survey Findings



10,387 findings were found during JCR mock surveys conducted between August 2021 - July 2022.



20% of findings were high risk identified by clinical surveyors.

10% of findings were high risk identified by environment of care surveyors.



Top findings were in the infection prevention and control and environment of care chapters.



The top IC findings were in IC.02.02.01 EP 1 - The hospital implements its infection control plan.

The top EC findings were in EC.02.06.01 EP 1 - The hospital maintains a safe and functional environment.



By identifying those high risk findings before the organization's actual survey, the organizations were able to incorporate process improvement tools and methodologies to address gaps.

To learn more, visit <https://www.jcrinc.com/consulting/accreditation-and-certification-preparation/> or call 630-268-7400.

The use of Joint Commission Resources (JCR) consultative technical or advisory services is not necessary to obtain a Joint Commission Accreditation award, nor does it influence the granting of such awards.

