

CMS Offsite Support Services

**Get Responsive, Trusted Answers
to Your CMS Questions**



Preparing for an unanticipated visit from the Centers for Medicare and Medicaid Services (CMS) can be challenging. CMS regulations are complex and constantly evolving. It can be difficult to understand and interpret the guidelines behind these regulations. If CMS does show up at your door and deficiencies are found, your turnaround time to submit a Plan of Correction (POC) is brief—only 10 calendar days. Whether you are preparing, responding or recovering from a CMS survey, your organization may find itself with unanswered questions. Quick access to the right answer can have a monumental impact on the health and safety of your organization’s patients, staff, brand and bottom line.

Turn to Joint Commission Resources (JCR) offsite support services to get your CMS questions answered by an expert who was a former state or federal surveyor trained by CMS. You can choose to access our CMS experts by phone, email or both and are billed in 30 minute increments of our standard hourly advisory rate. We will initiate an upfront agreement for the potential use of our services and you will be billed monthly, only if services are utilized.

The experts from JCR’s CMS practice, who have focus areas across the continuum of care, can provide clear, practical guidance on questions including, but not limited to:

- General Medicare requirements
- Conditions of Participation (CoPs)
- The Plan of Correction submission process
- CMS form 2567: Statement of Deficiencies (SOD)

You do not have to be accredited by The Joint Commission to work with JCR’s CMS experts. Our experts can work with the following areas to help with CMS compliance:

- Ambulatory Surgical Centers
 - Dialysis Centers
 - EMTALA
 - Home Health and Hospice
 - Hospitals
 - Long Term Care Facilities
 - Organ Transplant
 - Psychiatric Hospitals
-

**To learn more about this on-demand program, please visit
<http://www.jcrinc.com/consulting/cms-offsite-support-services/>.**