

Medication Safety Consulting Services

Provide the Highest Level of
Medication Safety



The complexity of the medication system requires expertise to help ensure that all medication processes support the highest levels of patient safety. You can work with Joint Commission Resources' (JCR) Medication Safety Consultants to bring this expertise to your organization.

The JCR Medication Safety Consultants can help you:

- Perform extensive medication safety assessments to evaluate policies, data, and processes pertaining to medications in all areas of your organization
- Identify gaps in performance using Joint Commission standards and leading practices
- Develop practical solutions to address your challenges

Safe adoption of technology

Assessing your medication-related technologies can enhance their ability to mitigate risk and support enhanced patient safety. Work with our consultants to:

- Evaluate file builds, alerts, and other clinical decision support
- Evaluate and redesign workflows to assist with seamless integration of work with new technology
- Review data and performance metrics
- Conduct a technology tracer to assess the technology use in the clinical setting and in a test environment

Your JCR consultants deliver expertise that comes from planning, selection, and implementation of the following technologies:

- Electronic medical systems, including computerized prescriber order entry, electronic medication administration documentation, and automation of pharmacy processes
- Smart pumps
- Barcode medication verification and dispensing
- Automated dispensing cabinets

Let JCR Medication Safety Consultants help you with a comprehensive assessment and to develop a plan that addresses performance issues

Pharmacy

With JCR consultants you can perform operations assessments which include strategic planning, use of human and material resources, staff training and competency assessment, and use of data and dashboards to monitor and assess performance of key medication processes. Work with our consultants to:

- Evaluate your organization’s adherence to USP standards
- Develop staff training, workflow and policies as they pertain to USP 795, USP 797, and USP 800

Medication reconciliation

We will work with you to design a simple medication reconciliation process to reduce errors. JCR consultants, trained in Robust Process Improvement™, are prepared to help you find a solution. Our consultants can help you:

- Assess your current medication reconciliation process and identify gaps in process and practice
- Create and implement plans to increase patient safety

Train your team

Custom training sessions help prepare your team to deliver a new level of expertise in assessing standards compliance, performing medication system assessments, and serving as subject matter experts in interpretation of medication-related standards. Custom education can be tailored to the specific needs of your organization, through boot camp workshops on:

- The foundations of medication safety
- Joint Commission Medication Management standards, interpretation, and the tracer methodology

Focused performance improvement

Your health care organization is defined by complex processes. Optimal performance improvement occurs through the structured analysis of process breakdowns followed by exploration of root causes contributing to process breakdown. This approach allows targeted solutions to be developed to address those specific points of breakdown.

Collaborating with JCR consultants can help your organization perform assessments and drive performance improvement in the following high risk areas:

- High risk medication processes including sterile compounding, USP 797 and USP 800 compliance, chemotherapy safety, and pediatric medication processes
- Use of medication-related technologies
- Problem prone processes such as medication reconciliation
- Pharmacy performance improvement

For more information about Medication Safety Consulting, call 630.268.7400 and ask to speak to an account manager or visit www.jcrinc.com/consulting/.

**The use of Joint Commission Resources (JCR) consulting services is not necessary to obtain a Joint Commission Accreditation award, nor does it influence the granting of such awards.*



Joint Commission Resources, Inc. (JCR), a wholly controlled, not-for-profit affiliate of The Joint Commission, is the official publisher and educator of The Joint Commission. JCR is an expert resource for health care organizations, providing advisory services, educational services, publications and software to assist in improving quality and safety and to help in meeting the accreditation standards of The Joint Commission. JCR provides consulting services independently from The Joint Commission and in a fully confidential manner. Please visit www.jcrinc.com for more information.