

CJCP® Spotlight



Nazanin Tondravi, JD, MPH,
LHRM, HACP, CJCP
Director, Regulatory Affairs
Memorial Healthcare System
Pembroke Pines, Florida

Q: As a CJCP mentor, what are you learning from your conversations with candidates?

A: Many are looking for shortcuts in mastering the material and passing the exam. There are no shortcuts. To be successful, you simply have to invest time to study and understand every chapter and standard.

Q: What advice would you give to a new accreditation manager?

A: You are the trusted resource for your facility. Study the standards and regulations of agencies that have oversight. If someone asks you a question and you're not sure about the answer, do your research before giving incorrect advice.

Q: Have you participated in any recent JCR conferences that you would recommend to your peers to assist them in earning CE credits and/or CJCP credit hours towards recertification?

A: I have attended both Hospital CMS Update and Hospital Executive Briefings. The Briefings provided comprehensive information on recent changes and updates. JCR webinars are helpful to those who can't travel to live events.

Q: What is the most challenging obstacle that you encounter in your role?

A: When people are given incorrect information internally, it is my job to make sure that they have accurate information and that the regulations are followed.

Q: What type of questions do you receive from your co-workers?

A: Healthcare regulatory and compliance questions. As an attorney, employees want to know my thoughts and opinions on issues that come up during our regulatory rounds.

Q: What do you like best about your job?

A: I get to work with professionals from every hospital department, learn more about their roles and assist them with their unique regulatory challenges. I partner with them to develop strategies and education for staying in compliance.

Q: What change would you make to the CJCP exam?

A: I wouldn't change the exam. I believe it is a fair, comprehensive exam.

Q: What would you do if you could spend a day as a Joint Commission Surveyor?

A: I would visit the hospitals that have routinely excelled on surveys to observe their best practices and what makes them successful.

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