

# Accreditation and Certification Preparation Consulting

Be Continuously Ready



Your role as an accreditation professional is becoming more challenging as health care systems continue to grow, regulatory requirements become more numerous, budgets are stretched, and staff is stressed. Most importantly, your organization needs to be prepared not only for the next accreditation survey but the next patient. Joint Commission Resources (JCR) consultants understand these challenges and are ready to help with your continuous compliance, accreditation, and certification preparation efforts.

## **When you work with JCR consultants you get:**

- Experts on Joint Commission standards
- Experienced clinical and non-clinical leaders, including engineers, nurses, pharmacists, infection preventionists, medical staff, and administrators
- Professionals who are up-to-date on Joint Commission changes

## **Drive improvements in your organization with expert guidance:**

- Gain actionable insights on areas of improvement for early intervention and actions. Your organization will experience an accurate simulation of a real survey in scope and breadth, which includes daily debriefs and comprehensive written report post-engagement.
- Highlight important processes or functions throughout your organization that require attention using our guided patient tracers.
- Identify opportunities for change and then sustain your improvements. JCR consultants can help you assess your organization using gap analyses and to help you create solutions using lean six sigma and Robust Process Improvement® tools.
- Measure the compliance of new sites to understand gaps and areas for improvement. Your organization will benefit from a unified approach to the detailed tasks associated with bringing new sites into a hospital system after mergers and acquisitions.

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## **Maintain continuous compliance in:**

- Ambulatory Care
- Behavioral Health Care
- Critical Access Hospital
- Home Care
- Hospital
- Laboratory and Point-of-Care Testing
- Nursing Care Center
- Office-Based Surgery
- Primary Care Medical Home Certification

## **Prepare for initial certification or recertification in:**

- Health Care Staffing Services
  - Health Care Services
  - Palliative Care
  - Disease-Specific Care
  - Post-Acute Care
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PRIORITIZED & PLANNED FOCUS ASSESSMENTS	SCOPING & SCHEDULING	PLANNING & PRE-WORK	ONSITE EVALUATION & PRESENTATION	FINAL REPORT & COMMUNICATION
<ul style="list-style-type: none"> <li>– Internal review of detailed report and focus areas</li> <li>– Prioritize areas for deep dive focused assessment</li> <li>– Develop action plan for key improvement areas</li> <li>– Implement improvement projects</li> </ul> <p style="text-align: center;"></p>	<ul style="list-style-type: none"> <li>– Identify priority focus areas based on organization's unique situation</li> <li>– Identify sites to be evaluated</li> <li>– Develop consulting engagement agenda and team profile, customized to key focus areas</li> </ul> <p style="text-align: center;"></p>	<ul style="list-style-type: none"> <li>– Identify and pull policies &amp; procedures</li> <li>– Notify and prepare key internal stakeholders</li> </ul> <p style="text-align: center;"></p>	<ul style="list-style-type: none"> <li>– Real-time education for staff</li> <li>– Immediate improvements made throughout</li> <li>– Key findings presented before exit</li> <li>– Tracer activities across units</li> <li>– Onsite leadership interviews</li> <li>– Onsite document reviews</li> </ul> <p style="text-align: center;"></p>	<ul style="list-style-type: none"> <li>– Executive summary of key strengths and challenges</li> <li>– Detailed report of key findings arranged by chapter for easy reference and distribution to internal team</li> <li>– Focus areas identified to guide next steps</li> </ul> <p style="text-align: center;"><b>REPEAT</b> </p>

### Continuous improvement via ongoing readiness

Make sure that your organization is continuously compliant—that it is always ready for an accreditation survey. This helps save you and your organization time and money, when preparing for survey. Continuous compliance with Joint Commission standards also ensures that you are caring for your patients using proven best practices.

### How are you preparing for your next Joint Commission survey?

- **Do you have the capacity to focus on standards compliance?**  
JCR has expert consultants available that have real-world experience across the continuum.
- **Do you have access to best practices?**  
JCR consultants have worked with organizations of all sizes in both rural and urban environments and can share proven best practices.
- **Do you have an objective perspective?**  
JCR consultants provide an independent viewpoint to health care organizations.

**To learn more, visit [www.jcrinc.com/consulting](http://www.jcrinc.com/consulting).**

*\*The use of Joint Commission Resources (JCR) consulting services is not necessary to obtain a Joint Commission Accreditation award, nor does it influence the granting of such awards.*



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