

Continuous Service Readiness[®] (CSR[®]) Program

Get and Stay
Survey Ready



There are many challenges when trying to maintain continuous compliance across your individual organization, not to mention system wide. One of the biggest challenges is trying to maintain a single source of truth when it comes to complying with evolving standards, regulations and requirements.

Staff can implement quality and safety changes thinking they are compliant, but after a survey, you might come to find out that you have fallen short. It's hard to know what the correct protocols and standardized processes are that will protect your patients and organization from risk.

You don't have to face these challenges alone. Joint Commission Resources' (JCR) Continuous Service Readiness[®] (CSR[®]) program provides a unique opportunity for you to take part in a subscription-based program that provides your staff with assistance from a JCR quality and safety expert who is your single source of truth. You will work with a dedicated consultant, who is your consistent point of contact, and who can help you integrate processes and identify leading practices that can be effectively implemented both across an individual facility and system wide.

Your dedicated CSR quality and safety expert:

- Provides a single source of truth
 - Offers a consistent point of contact
 - Helps identify leading practices
 - Helps you implement solutions across the continuum of care
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Your CSR consultant can:

- Help you pinpoint areas of vulnerability on an ongoing basis
- Answer questions, talk through ideas and provide you with a single source of truth when it comes to Joint Commission standards, regulations, requirements and processes*
- Assist you with establishing a system-level continuous compliance infrastructure for individual facilities, and at the corporate level, help identify leading practices that exist in individual facilities and consider them for system-wide implementation
- Coordinate education at the facility and system level
- Follow up on findings, vulnerabilities, and risk points identified in individual facilities
- Act as your advocate with internal stakeholders

You can also dedicate time with your CSR consultant to focus on specialized areas throughout your system such as infection control, medication safety and the Environment of Care®.

JCR's CSR program is the only solution that:

- Is affiliated with The Joint Commission®, an independent, not-for-profit organization committed to improving health care by evaluating health care organizations and inspiring them to excel in providing safe and effective care of the highest quality and value*
- Offers a true system approach across the continuum of care including non-hospital settings
- Provides you 24/7 access to a dedicated CSR consultant who you can turn to and stay engaged with on an ongoing basis to help you address challenges and implement customized process improvements
- Includes a 15% discount on JCR products and services, including books, webinars, education events and software

For more information on the Continuous Service Readiness (CSR) Program, visit jcrinc.com/consulting.

**The use of Joint Commission Resources (JCR) advisory services is not necessary to obtain a Joint Commission Accreditation award, nor does it influence the granting of such awards.*



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