

## Steven D. Chinn, DPM, MBA, MS, CJCP

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### Consultant

Steven Chinn has more than 25 years of clinical and management experience in community, behavioral health, and academic medical centers, as well as ambulatory care and managed health care settings. His consulting skills for ambulatory and hospital organizations lie in the areas of organizational assessment, survey preparation, performance improvement, managed care, medical staff, human resources and staff competency, and business development. He also serves as a JCR faculty member for the Department of Education and is involved with educational presentations for hospital and ambulatory accreditation standards, performance improvement, patient safety, and medical staff affairs.

Dr. Chinn has served as a faculty member at the University of California, San Francisco, School of Medicine; California College of Podiatric Medicine, San Francisco, California; and Veterans Affairs Medical Center, Palo Alto, California. He is also a noted presenter at many health care conferences on ambulatory, acute care, and practice management topics. He has published numerous articles and book chapters on accreditation, practice management, compliance and business development.

Dr. Chinn has been a Joint Commission surveyor for the ambulatory, hospital, behavioral health care and network accreditation programs. He also has expertise as an auditor for the California Department of Corporation health plan survey program and has expertise as a medical consultant for the Northern California Medicare program.

Dr. Chinn has held many positions of esteem including director, accreditation, quality and safety, Stanford Hospital and Clinics, Palo Alto, California, assistant administrator of quality and safety, Kaiser Permanente Medical Center in Redwood City, California; chief of quality management, VA Palo Alto Health Care System in Palo Alto, California; director of performance improvement and regulatory compliance, Fremont Hospital in Fremont, California; and vice president and dean for clinical affairs, Pacific Coast Hospital and California College of Podiatric Medicine, San Francisco, California.

Dr. Chinn received a master's of science degree in medical education and doctorate of podiatric medicine from California College of Podiatric Medicine, San Francisco, California; and a master of business administration from the University of Massachusetts, Amherst, Massachusetts. He also received a certificate in project management from Villanova University, Villanova, Pennsylvania.

He is a Certified Professional in Healthcare Risk Management, Certified Professional in Healthcare Quality, and a Fellow of the American College of Healthcare Executives.