

# Maximizing Hospital Tracer Activities

March 16, 2018 | Las Vegas, NV



Join us to receive a hands-on, advanced look at hospital tracers and how to apply them to your hospital.

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## Who Should Attend

Join us for a one-day interactive workshop to take an advanced look at hospital tracers. This course is ideal for those who have already mastered the basics of tracer methodology and are ready for a more in-depth look. Hospital personal responsible for accreditation-related activities should attend, including:

- Physicians
- Nurses
- Directors of Quality
- Risk Managers
- Compliance Officers
- Accreditation Managers

## Faculty

**Jill Hiers, RN, MBA, NEA-BC, CJCP, CPHQ**  
CSR Consultant  
Joint Commission Resources

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## What You Will Learn

Learn how to identify the types of tracers that will help you detect and close gaps in care at your hospital. This seminar offers a comprehensive review of several focused evaluations. Position yourself for success by learning best practices, how to avoid common pitfalls and strategies to remain compliant. You will also understand The Joint Commission's high-reliability approach and how to use tracers to pinpoint risk areas and encourage staff-generated ideas for improvement.

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## Objectives

At the conclusion of this program, you will be able to:

- 1) Identify types of tracers which assist in detecting gaps or potential risk points that could affect the safety and quality of patient care.
- 2) Review examples of focused evaluations.
- 3) Evaluate how tracer data can be collected and used to determine the effectiveness of process design in the delivery of safe, quality care.

# Agenda

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7:30 – 8:00 am	<b>Registration &amp; Continental Breakfast</b>
8:00 – 8:15 am	<b>Welcome, Introduction, Opening Remarks, Review of Program Content</b>
8:15 – 9:45 am	<b>Tracer Methodology</b> <ul style="list-style-type: none"><li>• Continuous Compliance</li><li>• Types of Tracers</li></ul> <p>This session is a fundamental review of the basics of the tracer methodology and how it supports an organizational strategy for quality and safety.</p>
9:45 – 10:00 am	<b>Break</b>
10:00 – 11:45 am	<b>Tracer Methodology</b> <ul style="list-style-type: none"><li>• Types of Tracers (continued)</li></ul> <b>Trace a Patient</b> <ul style="list-style-type: none"><li>• Trace Patients Through the Continuum of Care</li></ul> <p>This session demonstrates the tracer methodology as it applies to assessing compliance to standards and elements of performance. Also during this session there will be a discussion on strategies for tracing patients through the continuum of care and its application for maximizing the methodology for other organizational needs.</p>
11:45 – 12:45 pm	<b>Lunch</b>
12:45 – 2:15 pm	<b>Continue Tracer Activity: Break Out Session – Group Tracers</b> <p>This session provides an opportunity for participants to develop a ‘maximized’ tracer tool.</p>
2:15 – 2:30 pm	<b>Break</b>
2:30 – 3:30 pm	<b>Using and Understanding the Data</b> <p>This session provides an understanding of how data can be acquired and utilized to assist organizations on their journey to high reliability.</p>
3:30 – 4:00 pm	<b>Wrap Up and Final Questions</b>
4:00 pm	<b>Adjourn</b>

# How to Register

## ONLINE AT

<https://www.jcrinc.com/maximizing-hospital-tracer-activities-march-16-2018/>

## BY TELEPHONE

844-889-9678

## Continuing Education

Because regulations and guidelines do change, it is a good idea to check for updates from your state, county or city on a regular basis, and always before registering for a specific course to make sure that it will be acceptable for your license/certification renewal

### Summary of Continuing Education contact hours awarded for this program:

- ACCME: 6.0 CME – ACCME – AMA PRA Category 1 Credits™
- ANCC: 6.0 CE
- ACPE: 6.0 CE
- ACHE: 6.0 CE
- CA Board of Registered Nursing: 6.0 CE
- CJCP: 6.0 CE

## Event Details

### PAYMENTS

Payments submitted by check take up to 14 days to process. If you are registering for a program less than 14 days away, please pay with a credit card or your registration may not be received in time and your seat may not be reserved.

### SUBSTITUTIONS, TRANSFERS, AND CANCELLATION POLICY

Registration is nontransferable between JCR education programs due to variability in program sponsors. If you find that you cannot attend, you may send an alternate in your place. Registration is nontransferable between JCR education programs due to variability in program sponsors. If you find that you cannot attend, you may send an alternate in your place. Please send us the alternate's full name, title, credentials, address, phone and e-mail address. In the event of a cancellation, your registration fee, less a \$100 processing fee, is refundable, if written notice of cancellation is faxed no later than 30 days prior to the program date. Refunds will not be issued for cancellations received after this date or for any no shows. Joint Commission Resources reserves the right to cancel or reschedule a program due to an insufficient number of registrants or other

unforeseen circumstances. If a program must be cancelled, the registration fee will be refunded in full to each registrant. You may verify current program status on our website or by calling JCR Customer Service at 877-223-6866. Neither Joint Commission Resources nor The Joint Commission is responsible for a registrant's travel expenses in the event a program is cancelled. Participants are encouraged to purchase refundable tickets in case a program is cancelled or rescheduled. Participants should also be aware that most airline tickets, including nonrefundable or discounted tickets, can be reissued within one year from the date the original ticket was issued.

### CONFLICT OF INTEREST

Joint Commission Resources maintains control over all continuing education content provided to ensure content integrity and minimize educational bias. All education planners, faculty, content reviewers, authors, and others involved with continuing education activities disclose influencing relationships, or lack thereof, including financial or commercial interests. The Joint Commission ensures the accuracy and consistency of the application of accreditation criteria to ensure appropriateness of relationships and affiliations that may impact educational content.

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## Pricing

Maximizing Hospital Tracer Activities

Location: Las Vegas, NV

\$599 accredited / \$779 non-accredited

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## Location

Tropicana Las Vegas Hotel

3801 South Las Vegas Blvd.

Las Vegas, NV 89109

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## Related Events

### [Accreditation Basics](#)

March 13, 2018 in Las Vegas, NV

### [Hospital Accreditation Essentials](#)

March 14-15, 2018 in Las Vegas, NV

### [Foundations in Performance](#)

### [Improvement to Enhance Patient](#)

### [Safety](#)

April 26, 2018 in Chicago (Oakbrook Terrace), IL

### AMERICANS WITH DISABILITIES ACT

If you require any of the auxiliary aids or services identified in the Americans with Disabilities Act in order to attend this Joint Commission Resources program, please call 630-792-5425 or write to the Department of Education, Joint Commission Resources, One Renaissance Boulevard, Oakbrook Terrace, IL 60181.

### PROGRAM AGENDAS AND FACULTY

Agendas are subject to change because we are always striving to improve the quality of your educational experience. Joint Commission Resources may substitute faculty with comparable expertise on rare occasions necessitated by illness, scheduling conflicts, and so forth.

### SUGGESTED ATTIRE: BUSINESS CASUAL

Due to the variation in meeting room temperatures and personal preferences, we recommend that you dress in layers for your comfort.

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