The Joint Commission

Joint Commission Resources

The Joint Commission and Joint Commission Resources

Foundations in Performance Improvement to Enhance Patient Safety

April 26, 2018 • Oakbrook Terrace, IL

JCR Events Are Paperless. All learning materials will be digitally available.

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AGENDA	
7:00 – 8:00 am	**Registration & Continental Breakfast**
8:00 – 8:15 am	**Welcome and Opening Remarks**
8:15 – 9:30 am	**Performance Improvement & Safety Culture** • Performance Improvement and Safety Culture, What is it? • Story of Healthcare Performance Improvement • Relationship between Organizational Culture, Patient Safety, Leadership, and Performance Improvement • Connecting the Dots: Quality, Data, and Performance Improvement
9:30 am – 9:45 am	**BREAK**
9:45 – 11:30 am	**Project Management to Improvement** • Defining the Problem • The Simple A3 • Understanding the Process • Comprehensive Systematic Analysis • Proactive Risk Assessment • Using Charters • Stakeholders and Barriers • Lessons Learned
11:30-12:00 pm	**Learner Activity**
12:00 – 1:00 pm	**LUNCH**

1:00 – 2:30 pm	**Data Collection and Analysis** • Data Aggregation • Types of Tools • Analyzing the Data • Displaying the Data
2:30 – 3:00PM	**Learner Activity**
3:00 – 3:15 pm	**BREAK**
3:15 – 4:15 pm	**How to Keep Performance Improvement Meaningful: Tips & Strategies** • Measuring Change • Sustaining/Controlling Improvement
4:15 – 4:30 pm	**Questions & Answers**
4:30 pm	**ADJOURN**