

Hospital Executive Briefing

September 21, 2018 | Austin, TX



Join us to receive hands-on, practical guidance to address key safety and quality issues impacting hospitals in 2019.

Who Should Attend

Join us for a one-day strategy-based seminar designed to provide you with practical strategy and implementation tips to help you have a successful accreditation survey. Professionals in roles responsible for accreditation-related activities should attend, including:

- Accreditation Professionals
- Medical Directors
- Nursing Leaders
- Physicians
- RNs
- Performance Improvement
- Risk Managers
- Quality Managers & Directors
- C-suite and Vice Presidents
- Patient Safety Officers
- Regulatory Compliance Specialists

What You Will Learn

This one day educational program is constructed to provide health care professionals with key information necessary to navigate challenging standards for Joint Commission Accreditation. During the conference, we will present aggregate survey data to share observations seen in high risk areas across hospital settings to help your hospital avoid common pitfalls during survey.

Before the event, don't forget to submit your questions for Joint Commission experts to address during the conference.

For physicians in attendance, don't miss the opportunity to participate in a Physician Leader Luncheon with Dr. Ana Pujols McKee, Executive Vice President & Chief Medical Officer, The Joint Commission.

Objectives

At the conclusion of this program, you will be able to:

- 1) Analyze the participation of your leadership to lead your health care organization to zero.
- 2) Adapt corrective actions to address identified causes of standard compliance issues
- 3) Explain the use of 2-4 management tools to improve the sustainability of organizational changes.

Faculty

Mark Pelletier, RN, MS

Chief Operating Officer, Accreditation and
Certification Operations and Chief Nurse Executive
The Joint Commission

Sylvia Garcia-Houchins, RN, MBA, CIC

Director, Infection Prevention and Control
The Joint Commission

Jim Kendig, MS, CHSP, CHCM, CHEM, LHRM

Field Director, Surveyor Management and Development
The Joint Commission

Robert Campbell, PharmD

Pharmacist, Standards Interpretation Group
The Joint Commission

Emily Wells, CSW, MSW

Project Director, Surveyor Management and Development
The Joint Commission

Kenneth A. Monroe, PE, MBA, CHC, PMP

Director, Engineering
The Joint Commission

Kathryn Petrovic, MSN, RN-BC

Field Director, Surveyor Management and Development
The Joint Commission

Dawn Allbee, MA

Director, Customer Engagement
Joint Commission Center for Transforming Healthcare

How to Register

ONLINE AT

<https://www.jcrinc.com/hospital-executive-briefing-tx-september-21-20/?ref=DigitalBrochure>

BY TELEPHONE

844-889-9678

Continuing Education

Because regulations and guidelines do change, it is a good idea to check for updates from your state, county or city on a regular basis, and always before registering for a specific course to make sure that it will be acceptable for your license/certification renewal

Summary of Continuing Education contact hours awarded for this program:

ACCME: 6.75

ANCC: 6.75

ACPE: 6.75

ACHE: 6.75

CA Board of Registered Nursing: 6.75

CJCP: 6.75

Event Details

PAYMENTS

Payments submitted by check take up to 14 days to process. If you are registering for a program less than 14 days away, please pay with a credit card or your registration may not be received in time and your seat may not be reserved.

SUBSTITUTIONS, TRANSFERS, AND CANCELLATION POLICY

Registration is nontransferable between JCR education programs due to variability in program sponsors. If you find that you cannot attend, you may send an alternate in your place. Registration is nontransferable between JCR education programs due to variability in program sponsors. If you find that you cannot attend, you may send an alternate in your place. Please send us the alternate's full name, title, credentials, address, phone and e-mail address. In the event of a cancellation, your registration fee, less a \$100 processing fee, is refundable, if written notice of cancellation is faxed no later than 30 days prior to the program date. Refunds will not be issued for cancellations received after this date or for any no shows. Joint Commission Resources reserves the right to cancel or reschedule a program due to an insufficient number of registrants or other

unforeseen circumstances. If a program must be cancelled, the registration fee will be refunded in full to each registrant. You may verify current program status on our website or by calling JCR Customer Service at 877-223-6866. Neither Joint Commission Resources nor The Joint Commission is responsible for a registrant's travel expenses in the event a program is cancelled. Participants are encouraged to purchase refundable tickets in case a program is cancelled or rescheduled. Participants should also be aware that most airline tickets, including nonrefundable or discounted tickets, can be reissued within one year from the date the original ticket was issued.

CONFLICT OF INTEREST

Joint Commission Resources maintains control over all continuing education content provided to ensure content integrity and minimize educational bias. All education planners, faculty, content reviewers, authors, and others involved with continuing education activities disclose influencing relationships, or lack thereof, including financial or commercial interests. The Joint Commission ensures the accuracy and consistency of the application of accreditation criteria to ensure appropriateness of relationships and affiliations that may impact educational content.

Pricing

Hospital Executive Briefing

Location: [Austin, TX](#)

Accredited: \$829

List: \$1,078

Location

[Austin, TX](#)

DoubleTree by Hilton

8901 Business Park Drive

Austin, TX 78759

Additional Locations

[Los Angeles, CA](#)

Westin Los Angeles Airport

5400 W. Century Blvd.

Los Angeles, CA 90045

[New York, NY](#)

Crowne Plaza Times Square Manhattan

1605 Broadway

New York, NY 10019

[Rosemont, IL](#)

Hyatt Regency O'Hare

9300 Bryn Mawr Avenue

Rosemont, IL 60018

AMERICANS WITH DISABILITIES ACT

If you require any of the auxiliary aids or services identified in the Americans with Disabilities Act in order to attend this Joint Commission Resources program, please call 630-792-5425 or write to the Department of Education, Joint Commission Resources, One Renaissance Boulevard, Oakbrook Terrace, IL 60181.

PROGRAM AGENDAS AND FACULTY

Agendas are subject to change because we are always striving to improve the quality of your educational experience. Joint Commission Resources may substitute faculty with comparable expertise on rare occasions necessitated by illness, scheduling conflicts, and so forth.

SUGGESTED ATTIRE: BUSINESS CASUAL

Due to the variation in meeting room temperatures and personal preferences, we recommend that you dress in layers for your comfort.

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The Joint Commission and Joint Commission Resources
Hospital Executive Briefings

September 21, 2018 • Austin, TX

JCR Events Are Paperless. All learning materials will be digitally available.

AGENDA

7:00 – 8:00 am **Registration & Continental Breakfast**

8:00 – 8:45 am *Opening Remarks and Welcome*

Transforming Your Vision into Reality: Leadership, Culture and Process Improvement

Mark Pelletier, RN, MS

Chief Operating Officer, Accreditation and Certification Operations and
Chief Nurse Executive, The Joint Commission
The Joint Commission

The road to zero harm is an ongoing journey and we must start now. This presentation will challenge you to look at leadership commitment, safety culture and process improvement in your organization to transform your vision into your reality.

8:45 – 9:45 am *Suicide Prevention and Ligature Risk*

Kathryn Petrovic, MSN, RN-BC

Field Director, Surveyor Management and Development
The Joint Commission

Emily Wells, CSW, MSW

Project Director, Surveyor Management and Development
The Joint Commission

An overview of the Suicide Risk Recommendations and Frequently Asked Questions, and Expert Panel work. Learn from survey findings with preventative analyses and corrective actions how to work most efficiently to reduce risk and correct appropriately.

9:45 – 10:00 am **Break**

10:00 – 11:30 am *Strengthening Medication Management Compliance Success*

Robert Campbell, PharmD

Pharmacist, Standards Interpretation Group
The Joint Commission

Receive timely, expert guidance to help you achieve compliance with the top scored standards related to medication management and sterile medication compounding.

11:30 am – 12:30 pm **Lunch**

12:30 – 1:30 pm

How Ready Are You? Strategies to Avoid Common Emergency Management Pitfalls

Jim Kendig, MS, CHSP, CHCM, CHEM, LHRM

Field Director, Surveyor Management and Development

The Joint Commission

Set your organization up for greater survey success, and in times of crisis. Learn how to avoid pitfalls in Emergency Management compliance during your on-site survey. Learn how Emergency Management standards are scored and more about emerging trends.

1:30 – 2:30 pm

Challenges and Solutions for the Physical Environment

Kenneth A. Monroe, PE, MBA, CHC, PMP

Director, Engineering

The Joint Commission

Take an in-depth look at the top high-risk findings based on aggregate survey data. Hear first-hand about what solutions are working well for others, and other strategies to help mitigate risk that you can apply to your own organization.

2:30 – 2:45 pm

Break

2:45 – 3:35 pm

Tackling Joint Commission Infection Control Standards; Trusted Tips for Compliance Success

Sylvia Garcia-Houchins, RN, MBA, CIC

Director, Infection Prevention and Control

The Joint Commission

Disinfection and sterilization are complex and technical processes, where there is little to no room for error. Health care facilities must have a reliable, high-quality infrastructure to support these processes from leadership and policy, across departments, and into the surgical suite. Hear directly from one of our most notable infection control experts about how to demonstrate compliance.

3:35 – 4:20 pm

Facilitating Change: Don't Make a Move Without it!

Dawn Allbee, MA

Director, Customer Engagement

Joint Commission Center for Transforming Healthcare

Health care is in the midst of unprecedented change. Learn practical approaches to lead change and understand how culture can help or hinder the efforts to improve performance at your organization and sustain the improvement. Change management tools increase the exposure and participation of staff and leadership in shaping new solutions and interventions. Participants will learn the Joint Commission's change management model, Facilitating Change™, and practical change management tools to apply immediately to daily work.

4:20 – 4:30 pm

Closing Remarks

Mark Pelletier, RN, MS

Chief Operating Officer, Accreditation and Certification Operations and

Chief Nurse Executive, The Joint Commission

The Joint Commission
