

The Joint Commission and Joint Commission Resources
Home Care Accreditation Essentials

March 12-13, 2019 • Oakbrook Terrace, IL

JCR Events Are Paperless. All learning materials will be digitally available.

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 Standards Interpretation Group
 The Joint Commission

Robert Campbell, PharmD
 Clinical Director
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 Director, Medication Management
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 Consultant
 Joint Commission Resources

Terri Harman, MS, BS, RRT
 Field Representative, Home Care Program
 The Joint Commission

Tuesday, March 12, 2019

*All participants are together from 8:00am-10:00am.
 After morning break, learners move into chapter review groups related to their chosen home care service/area.*

7:00 – 8:00 am	Registration & Continental Breakfast	
8:00 – 8:45 am	Welcome <ul style="list-style-type: none"> • Introductions • Overview of Program • Focus on Safety Culture 	<i>(Faculty: M. Clancy; K. Kaiser)</i>
8:45 – 10:00 am	<ul style="list-style-type: none"> • Organization Preparation and Assessment • Regulatory Guides • Using and Understanding the Manual • Survey Process Guide • Prioritizing Assessments 	<i>(Faculty: T. Harman; K. Kaiser)</i>
10:00 – 10:15 am	BREAK <i>(After break, move to separate home care service/area group.)</i>	

	Hospice / Home Care	DME / Pharmacy
FACULTY	Lynette Gibbney and Kathy Kaiser	Robert Campbell and Terri Harman
10:15 – 12:00 pm	Needs Assessment Review of Chapters <ul style="list-style-type: none"> • Infection Prevention & Control • Performance Improvement 	Needs Assessment Review of Chapters <ul style="list-style-type: none"> • Infection Prevention & Control • Performance Improvement
12:00 – 1:00 pm	LUNCH <i>Potential Q & A Session – Inpatient Hospice Facility learners will have a separate Life Safety Code Q&A lunch session with designated program faculty.</i>	
1:00 – 2:30 pm	Review of Chapters <ul style="list-style-type: none"> • Rights and Responsibilities of the Individual • Record of Care, Treatment, and Services 	Review of Chapters <ul style="list-style-type: none"> • Record of Care, Treatment, and Service • Provision of Care
2:30 – 2:45 pm	BREAK	

2:45 – 4:30 pm	Review of Chapters <ul style="list-style-type: none"> • Waived Testing • Environment of Care • Emergency Management 	Review of Chapters <ul style="list-style-type: none"> • Emergency Management • Environment of Care • Equipment Management
4:30 pm	ADJOURN	

Wednesday, March 13, 2019

*Learners start in their chapter review groups based on home care service/area.
After lunch, all participants are together from 1:00pm- 4:00pm.*

7:30 – 8:00 am Continental Breakfast

	Hospice / Home Care	DME / Pharmacy
FACULTY	Lynette Gibbney and Kathy Kaiser	Robert Campbell and Terri Harman
8:00 – 8:30 am	Day One Review	Day One Review
8:30 – 10:00 am	Review of Chapters <ul style="list-style-type: none"> • Leadership • Medication Management • Information Management 	Review of Chapters <ul style="list-style-type: none"> • Leadership • Information Management • Rights and Responsibilities of the Individual
10:00 – 10:15 am	BREAK	
10:15 – 12:00 pm	Review of Chapters <ul style="list-style-type: none"> • National Patient Safety Goals • Provision of Care, Treatment and Services 	Review of Chapters <ul style="list-style-type: none"> • National Patient Safety Goals • Medication Management • Medication Compounding
12:00 – 1:00 pm	LUNCH <i>Each group stays in their breakout group for networking</i>	
1:00 – 2:30 pm	Review of Chapters <ul style="list-style-type: none"> • Accreditation Participation Requirements • Human Resources 	Review of Chapters <ul style="list-style-type: none"> • Accreditation Participation Requirements • Human Resources
2:30 – 2:50 pm	BREAK <i>After break, both groups move back into one room</i>	
2:50 – 3:30 pm	Survey Process Discussion	<i>(Faculty: T. Harman; K. Kaiser)</i>
3:30 – 4:00 pm	Next Steps; Questions & Answers	<i>(Faculty: T. Harman; K. Kaiser)</i>
4:00 pm	ADJOURN	

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Program Objectives

At the conclusion of this program, participants will be able to:

1. Identify and manage risk points in The Joint Commission's (TJC) standards and survey processes related to your organization's ongoing survey readiness activities.
2. Describe unique aspects of your organization's service line(s) for your organization's home care accreditation, including the focus on safety culture.
3. Recall at least two of The Joint Commission's National Patient Safety Goals.
4. Implement strategies and compliance tips for home care accreditation standards, including challenging standards, in your home care organization.