
The Joint Commission and Joint Commission Resources
Accreditation Basics: What you Always Wanted to Know

March 26, 2018 • Las Vegas, NV

JCR Events Are Paperless. All learning materials will be digitally available.

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AGENDA

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| 7:00 – 8:00 am | Registration & Continental Breakfast |
| 8:00 – 8:15 am | Welcome, Opening Remarks, and Introduction |
| 8:15 – 10:00 am | <ul style="list-style-type: none">• How to coordinate The Joint Commission’s Accreditation Process• Background of the Joint Commission• The Accreditation Process “There’s More Than Just the Survey” • The Joint Commission Tools and Resources (Part 1)<ul style="list-style-type: none">○ eApplication○ Account Executive○ Standards Interpretation Group○ E-dition® (electronic standards manual)○ Leading Practice Database○ TJC Resources |
| 10:00 – 10:15 am | BREAK |
| 10:15 am – 12:00 pm | <ul style="list-style-type: none">• The Joint Commission Tools and Resources (Part II)<ul style="list-style-type: none">○ Complaint Management○ Sentinel Event Management○ ORYX/Core Measure/eCQM○ Accreditation Manual Optimization<ul style="list-style-type: none">▪ Chapters▪ Standards▪ Elements of Performance |
| 12:00 – 1:00 pm | LUNCH |
| 1:00 – 2:30 pm | <ul style="list-style-type: none">• Pre-Survey Preparations<ul style="list-style-type: none">○ Using Survey Activity Guide• Survey Management<ul style="list-style-type: none">○ Survey Command Center○ Surveyor Management○ Tracer/System Tracer Management• Post Survey Management<ul style="list-style-type: none">○ Accreditation Report○ Evidence of Standards Compliance |
| 2:30 – 2:45 pm | <ul style="list-style-type: none">• BREAK |

2:45 – 4:00 pm

- Strategies and Practical Tips for Continuous Compliance “The High Reliability Approach”
 - Structure
 - Accountability
 - Education and Training
 - Tracer Program
- Mock Surveys

4:00 – 4:15 pm

- **Questions and Answers**

4:15 pm

- **ADJOURN**
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