

Faculty Biography

Lisa Hardesty, MA, CHSP, HEM, CFI

Principal Consultant

Joint Commission Resources

Ms. Lisa Hardesty is an experienced health care consultant with numerous years of experience in environment of care and life safety. Ms. Hardesty worked as the Environment of Care and Sustainability Manager at a Malcolm Baldrige National Quality Award winning hospital. During her tenure as safety officer, she was responsible for conducting performance improvement initiatives related to the physical environment. Ms. Hardesty was responsible for significant improvements including: Upgrading HVAC systems to better support air quality in the surgery department; renovating the pharmacy compounding area to meet USP 797 compliance; restructuring the medical equipment management plan to adopt an alternate equipment management (AEM) program.

Prior to her role at the hospital, Ms. Hardesty provided service-based consulting focused on environmental safety and compliance issues. She consulted for a national Fortune 100 company to build a health care compliance division. Ms. Hardesty also worked with numerous health systems to improve compliance by developing a standardized approach for conducting surveys, writing action plans, and establishing metrics for monitoring sustainability.

BACKGROUND

- Experienced health care compliance consultant with over 20 years of experience in Environment of Care, Life Safety, and Emergency Management
- Recognized leader in facilitating Risk Assessments, Gap Analysis, Failure Mode and Effect Analysis and managing action plans for improvement
- Extensive training in emergency management through the United States Department of Homeland Security Center for Domestic Preparedness

EXPERIENCE WITH HEALTH CARE FACILITIES

- Environment of Care and Sustainability Manager
- Safety Officer
- Incident Commander
- President and CEO

PROFESSIONAL AFFILIATIONS OR CERTIFICATIONS

- Certified Healthcare Safety Professional (CHSP)
- Certified Fire Inspector (CFI)
- Healthcare Environmental Manager (HEM)
- Leadership in Energy and Environmental Design, Green Associate (LEED, GA)

EDUCATION

- Master of Arts, Western Michigan University, Kalamazoo, Michigan
- Bachelor of Science, Western Michigan University, Kalamazoo, Michigan