
The Joint Commission and Joint Commission Resources
2019 Stroke Certification Conference

June 20, 2019 • Oak Brook, IL

JCR Events Are Paperless. All learning materials will be digitally available.

AGENDA

7:00 – 8:00 am **Registration & Breakfast**

Meet with Account Executives Leslie Pedrak, Marlene Korso, and Jacquie Drew to get your questions answered

8:00 – 8:20 am **Welcome & Conference Overview**

Alma Harrell
Program Manager
Joint Commission Resources

Patrick Phelan, MBA
Executive Director
Certification Programs
The Joint Commission

Brian Enochs, JD
Executive Vice President
Business Development and Marketing
The Joint Commission

8:20 – 9:20 am **Keynote: Reimagining Stroke Systems of Care in the Thrombectomy Era**

Lee H. Schwamm, MD, FAHA, FANA
Executive Vice Chairman, Neurology Department
C. Miller Fisher Endowed Chair in Vascular Neurology
Director, MGH Comprehensive Stroke Center
Director, MGH Center for TeleHealth
Professor of Neurology, Harvard Medical School

Dr. Schwamm will discuss the evolving landscape of stroke center designation and prehospital triage as hospitals, Departments of Health, and Emergency Management Services (EMS) seek to evolve the organization of stroke care across the continuum of care.

9:20– 9:35 am **Break**

Meet with Account Executives Leslie Pedrak, Marlene Korso, and Jacquie Drew to get your questions answered

BREAKOUT TRACKS

Participate in one of the three breakout sessions customized to your Stroke Certification Program

Track A

Primary Stroke Centers

9:35 – 10:45 am

Primary Stroke Centers: Achieving Success in Stroke Care

Christine Byrd, MSN, ANP-BC, CNRN, SCRN
Disease Specific Care Reviewer
The Joint Commission

Stroke Program Coordinator/Neuro Educator
Southeast Hospital

This session will review the standards and requirements for Primary Stroke Centers (PSC), with emphasis on those standards that assist programs in providing high quality, evidence-based stroke care. Integrated into this session will be a discussion on approaches to implementing these standards to achieve success in your program.

10:45 – 11:00 am

Break
Meet with Account Executives Leslie Pedrak, Marlene Korso, and Jacquie Drew to get your questions answered

11:00 – 12:00 am

Measuring Performance in a Stroke System of Care: New Measures for Primary Stroke Centers

Karen Kolbusz, RN, BSN, MBA
Associate Project Director
The Joint Commission

Some patients seen initially at a Primary Stroke Center will require emergent transfer to a Thrombectomy-Capable or Comprehensive Stroke Center for advanced endovascular or neurosurgical intervention. Prompt neurological assessment and reducing the time stroke patients remain in the emergency department (ED) can improve access to a higher-level of stroke care, and increase quality of care. This session will review two new performance measures for Primary Stroke Center certification in 2019 that focus on the early diagnosis of stroke and timely transfer when needed.

Track B

Thrombectomy-Capable & Comprehensive Stroke Centers

Moving Stroke Care to the Next Level – Achieving Success for the Thrombectomy-Capable or Comprehensive Stroke Center

Mary Kelly, MBA, RN, CNRN, FAHA
Disease Specific Care Reviewer
The Joint Commission

Participants will learn to identify how the 2019 standards apply to the Thrombectomy-Capable Stroke Center (TSC) & Comprehensive Stroke Center (CSC) programs. Standard chapters will be discussed with implementation goals and tips. Participants will be able to begin to develop a gap analysis of their current program and the TSC or CSC requirements. For more experienced programs, strategies that promote optimal care of the complex patient and successful re-certification visits will be discussed.

Standard Review

Deborah Brehm, RN, MSN, NVRN-BC, PHN, MICN
Disease Specific Care Reviewer
The Joint Commission

Stroke Program Coordinator
Riverside University Health System Medical Center

After attending this session, the participant will be able to identify the 2019 standards specific to Acute Stroke Ready Hospital (ASRH) certification. Standards within each chapter will be reviewed and discussed with a focus on clarification and understanding so that participants can begin to develop program goals and identify gaps between their current processes and those required for successful ASRH certification.

11:00 – 12:00 am

Standard Review - Continued

Deborah Brehm, RN, MSN, NVRN-BC, PHN, MICN
Disease Specific Care Reviewer
The Joint Commission

Stroke Program Coordinator
Riverside University Health System Medical Center

This session will focus on the most commonly observed findings in ASRH reviews identified over the past 12 months. The goal of the session will be to discuss practical strategies and implementation tips that can be applied to achieve successful compliance with ASRH program requirements.

Track C

Acute Stroke Ready Hospital Certification:
The Foundation of Quality of Care in the Stroke Chain of Survival

12:00 – 1:00 pm

LUNCH

Meet with Account Executives Leslie Pedrak, Marlene Korso, and Jacquie Drew to get your questions answered

BREAKOUT TRACKS

Participate in one of the three breakout sessions customized to your Stroke Certification Program

Track A

Primary Stroke Centers

1:00 – 2:00 pm

Primary Stroke Centers: Achieving Success in Stroke Care

Christine Byrd, MSN, ANP-BC, CNRN, SCRNI
Disease Specific Care Reviewer
The Joint Commission

Stroke Program Coordinator/Neuro Educator
Southeast Hospital

This session will continue the review of standards and requirements for PSCs, with a focus on implementing best practices, as well as a discussion of the most frequently cited standards.

Performance Measures for the Thrombectomy-Capable and Comprehensive Stroke Center

Mary Kelly, MBA, RN, CNRN, FAHA
Disease Specific Care Reviewer
The Joint Commission

This session will review the TSC and CSC Performance Measures along with additional data elements to be presented during the TSC or CSC review. Emphasis will be placed on organizational data collection, analysis and process improvement activities to impact patient outcomes.

Performance Measures-An Organized Approach for Program Improvement

Deborah Brehm,
RN, MSN, NVRN-BC, PHN, MIGN
Disease Specific Care Reviewer
The Joint Commission

Stroke Program Coordinator
Riverside University Health System Medical Center

After attending this session, the participants will be able to identify the five reported standardized performance measures for ASRH certification as well as concepts and approaches to turn data into meaningful information to grow one's organization.

Track C

Acute Stroke Ready Hospital Certification:
The Foundation of Quality of Care in the Stroke Chain of Survival

2:00 – 2:15 pm

Break

2:15 – 3:15 pm

Primary Stroke Centers: Tips for a Meaningful On-Site Review

Christine Byrd, MSN, ANP-BC, CNRN, SCRNI
Disease Specific Care Reviewer
The Joint Commission

Stroke Program Coordinator/Neuro Educator
Southeast Hospital

The focus of this session is to assist in preparing for the on-site PSC review. Practical strategies for advanced preparation, expectations of each of the agenda sessions, and tips for organizing your information will be discussed.

A Day in the Life of a Thrombectomy-Capable or Comprehensive Stroke Center Review

Mary Kelly, MBA, RN, CNRN, FAHA
Disease Specific Care Reviewer
The Joint Commission

The focus of this session is to assist the participants in preparation of a two (2) day onsite review. Highlights will include, preparation, documents & lists needed, and a detail of individual sessions. Finally, practical strategies for a stress free TSC or CSC review.

What to Expect the Day of your Acute Stroke Ready Hospital Review

Deborah Brehm,
RN, MSN, NVRN-BC, PHN, MIGN
Disease Specific Care Reviewer
The Joint Commission

Stroke Program Coordinator
Riverside University Health System Medical Center

This session will focus on preparing for the on-site ASRH review. The framework and structure of the day will be discussed, and practical strategies will be shared to ensure organizations are well prepared.

3:15 – 3:25 pm **Break**

3:25 – 3:55 pm **Question and Answer Panel**

Moderator:

Patrick Phelan, MBA
Executive Director
Certification Programs
The Joint Commission

Deborah Brehm, RN, MSN, NVRN-BC, PHN, MICN
Disease Specific Care Reviewer
The Joint Commission

Stroke Program Coordinator
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Doreen Donohue, RN, DNP, NEA-BC, CPHQ
Field Director – Disease Specific Care
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Karen Kolbusz, RN, BSN, MBA
Associate Project Director
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Christine Byrd, MSN, ANP-BC, CNRN, SCRNI
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Stroke Program Coordinator/Neuro Educator
Southeast Hospital

Mary Kelly, MBA, RN, CNRN, FAHA
Disease Specific Care Reviewer
The Joint Commission

Robin S. Voss, RN, MHA, TNCC-I
Field Director – Disease Specific Care
The Joint Commission

3:55 – 4:00 pm **Closing Comments**

Patrick Phelan, MBA
Executive Director
Certification Programs
The Joint Commission

4:00 pm **ADJOURN**
