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The Joint Commission and Joint Commission Resources  
**Hospital Executive Briefings**

September 25, 2019 • Oakbrook Terrace, IL

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*JCR Events Are Paperless. All learning materials will be digitally available.*

## AGENDA

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7:00 – 8:00 am      **Registration & Continental Breakfast**

8:00 – 8:10 am      **Opening Remarks and Welcome**

**Alma Harrell**  
*Program Manager*  
Joint Commission Resources

8:10 – 8:25 am      **WHAT KEEPS YOU UP AT NIGHT? Examining Today's Top Risk Areas**

**Ana Pujols McKee, MD**  
*Executive Vice President &  
Chief Medical Officer*  
The Joint Commission

**Mark Pelletier, RN, MS**  
*Chief Operating Officer*  
Accreditation and Certification Operations &  
*Chief Nurse Executive*  
The Joint Commission

The opioid crisis, record levels of maternal deaths, health equity and social determinants of care are on your radar, and ours as well. Hear directly from Joint Commission executive leaders on how Joint Commission is helping hospitals and health systems proactively reduce risk in these and other critical areas. We'll share data-driven insights on what we see to be the top areas of risk, along with unique perspectives and helpful resources designed to help you more successfully navigate these risks on our shared journey to saving lives.

8:25 – 9:50 am      **PATHOGENS, PANDEMICS AND PROTECTION: Pitfalls Along the Journey to Zero Harm**

**Sylvia Garcia-Houchins, RN, MBA, CIC**  
*Director, Infection Prevention and Control*  
The Joint Commission

*Are you one infection away from becoming a news story?*

### **Preventing Waterborne Pathogens and Mold**

No organization wants to cause harm to patients, shut down a clinical program, or get negative press because of an environmental pathogen. But almost every day we read about one of these preventable infections occurring at a healthcare facility in the US. Let's review the risks and proactive steps that leaders can take to minimize them.

*"We make PPE available, but they don't want to use it!"*

### **Leadership Responsibilities for Keeping Employees Safe.**

Ebola grabbed the attention of the healthcare system when two nurses acquired Ebola from a patient. However, healthcare workers face pathogens that are just as deadly—every day. Learn about the risks to your staff, the regulatory rules, and the steps all leaders should be taking to keep their employees safe.

*Could you be the epicenter of the next pandemic?*

### **Prevention and Readiness to Prevent Outbreaks**

The 1918-19 Spanish Influenza killed 50 million people worldwide. Estimates are that an influenza pandemic today could kill 30 million people over 6 months. This session will review key infection control strategies to keep your facility safe and provide three simple questions that you can use to assess your readiness.

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9:50 – 10:05 am	<b>BREAK</b>
10:05 – 11:30 am	<p><b><i>GOT EC and LS COMPLIANCE QUESTIONS? We've got solutions.</i></b></p> <p><b>Herman McKenzie, MBA, CHSP</b>  <i>Engineer</i>  Department of Engineering  The Joint Commission</p> <p>It's no secret that complying with Environment of Care and Life Safety standards can be a challenge. Approximately 8 in 10 standards scored fall in these areas. Not getting ahead of EC or LS compliance can cause major headaches and be extremely costly. The growing number of mergers, acquisitions and aging facilities will only continue to fuel this trend. Join our team of experts who will discuss the pitfalls to avoid and share tested solutions to help your organization proactively boost its compliance with Environment of Care and Life Safety standards and EPs – saving you time, hassle and expense down the road.</p>
11:30 am – 12:30 pm	<b>LUNCH</b>
12:30 – 1:45 pm	<p><b><i>Better Living Through Medication Management Compliance</i></b></p> <p><b>Robert Campbell, PharmD</b>  <i>Director, Clinical Standards Interpretation Hospital / Ambulatory Programs</i>  <i>Director, Medication Management</i>  The Joint Commission</p> <p>This session will focus on trends and compliance tactics for challenging medication management topics and provide guidance on Joint Commission's focus for medication compounding of hazardous and non-hazardous medications.</p>
1:45 – 2:00 pm	<p><b><i>BURDEN REDUCTION: Medical Staff Update</i></b></p> <p><b>Robert Campbell, PharmD</b>  <i>Director, Clinical Standards Interpretation Hospital / Ambulatory Programs</i>  <i>Director, Medication Management</i>  The Joint Commission</p> <p>Learn misconceptions and truths around FPPE/OPPE with focus on recent guidance. This brief session will address questions about FPPE/OPPE requirements.</p>
2:00 – 2:30 pm	<p><b><i>TRENDING CLINICAL PEARLS: Sharing Key Lessons Learned</i></b></p> <p><b>Maura Naddy, MSN, RNC-OB</b>  <i>Associate Director, Standards Interpretation</i>  The Joint Commission</p> <p>This informative session will take a look back at the top 10 standards cited in 2018 and 2019, with a special focus on three Provision of Care topics: Nutritional Storage, Resuscitation Equipment and Pre-Sedation Assessments. We will discuss scoring trends and reasons for non-compliance, concluding our time together with a review of strategies to help you proactively improve compliance on future surveys.</p>
2:30 – 2:45 pm	<b>BREAK</b>

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2:45 – 3:45 pm

**UPDATES AND REVIEWS: What's New in 2019**

**Maura Naddy, MSN, RNC-OB**  
*Associate Director, Standards Interpretation*  
The Joint Commission

**How to Save a Life: Reducing Maternal Mortality and Suicide Risk**

Maternal health and suicide risk reduction are two hot topics within the healthcare industry. As the US maternal death rate continues to be one of the highest among developed countries, the Joint Commission has taken steps to protect mothers, with the creation of standards related to postpartum hemorrhage and maternal hypertension. Through education and training on early recognition, assessment tools, and treatment modalities, we hope to improve maternal outcomes and reduce these escalated rates.

We will also review the updates and revisions to the National Patient Safety Goal standards which focus on reducing the risk of suicide. These updates focused on assisting organizations to improve their processes and environments for this at-risk population. With these updates and revisions, we hope to assist organizations in saving lives and achieving the ultimate goal of zero harm.

**Tools for Success and Compliance**

Much focus has been placed on the “hospital within a hospital” concept. Learn how recent changes in CMS guidance will impact these organizations and how to avoid challenging scenarios. In addition, learn what topics are evaluated during review of telemedicine and ways to ensure compliance.

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3:45 – 4:20 pm

**PUTTING IT ALL TOGETHER – Factoring for the Human Factor**

**Erin Lawler, MS, CPPS**  
*Human Factors Engineer*  
Office of Quality and Patient Safety  
Division of Healthcare Improvement  
The Joint Commission

**Robert Campbell, PharmD**  
*Director, Clinical Standards Interpretation Hospital / Ambulatory Programs*  
*Director, Medication Management*  
The Joint Commission

This interactive presentation will tie the application of Human Factors and Systems Thinking into the pursuit of effective, meaningful standards compliance strategies.

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4:20 – 4:30 pm

**Closing Remarks**

**Ana Pujols McKee, MD**  
*Executive Vice President & Chief Medical Officer*  
The Joint Commission

**Mark Pelletier, RN, MS**  
*Chief Operating Officer*  
Accreditation and Certification Operations & Chief Nurse Executive  
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