

Faculty Biography

Erin Lawler, MS, CPPS
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The Joint Commission

Erin Lawler is the Human Factors Engineer in the Office of Quality and Patient Safety in the Division of Healthcare Improvement. As Human Factors Engineer, Ms. Lawler supports the division and enterprise-wide need for knowledge and expertise in human factors and ergonomics related to healthcare, and responds to patient safety events identified by the Office of Quality and Patient Safety. Ms. Lawler serves as the Human Factors Subject Matter Expert for proactive risk assessment, root cause analysis, and other risk assessment methodologies. She provides education and consultation on human factors analysis in incident investigations, process improvement, and the development of sustainable interventions.

Prior to joining The Joint Commission, Ms. Lawler served as the Human Factors Engineer for the Department of Defense Patient Safety and Analysis Center where she provided human factors consultation and data analysis. She also designed patient safety curricula in systems thinking and human factors, performing root cause analyses and proactive risk assessment, and understanding harm classification.

Ms. Lawler earned her Bachelor of Arts degrees in Psychology and Sociology from Oklahoma State University, and her Masters of Science degree in Human Factors and Ergonomics from Cornell University in Ithaca, NY.