

Faculty Biography

Mark G. Pelletier, RN, MS

**Chief Operating Officer, Accreditation and Certification Operations
Chief Nursing Executive, The Joint Commission**

Mark G. Pelletier, RN, MS is an Executive Officer at The Joint Commission. In this role he is responsible for enterprise Nursing and the Division of Accreditation and Certification Operations. Mr. Pelletier provides executive leadership and strategic planning for the accreditation and certification process of more than 21,000 health care organizations across the continuum of care, including hospitals, critical access hospitals, federal deeming compliance, the Veterans Administration and the Department of Defense. In his position as the Chief Nursing Executive for the Joint Commission Mr. Pelletier's is the enterprise executive leader for the over 600 nurses employed at The Joint Commission.

Mr. Pelletier leads strategic visioning in these areas through his work with numerous advisory groups including the Hospital Advisory Council, Health System Corporate Liaisons, Critical Access Hospital Advisory Group, Consultant Forum, Nursing Advisory Council, a newly planned Chief Nurse Executive Advisory Group. In working with these advisory groups and through accreditation and certification processes, Mr. Pelletier interfaces with C-Suite members of healthcare organizations. Under his direction, Mr. Pelletier's leadership team have worked on such contemporary quality and safety issues as sterile medication compounding, expert panels on suicide prevention and ligature risk, safety culture, workplace violence, survey and post survey process transformation.

Mr. Pelletier has more than 35 years of experience from a practicing nurse to member of the C-suite. He is experienced in the operations of healthcare organizations, performance improvement, quality and safety, process redesign, and program development. Before joining The Joint Commission, Mr. Pelletier was the senior vice president and chief operating officer of Condell Medical Center. He has also served in executive positions for several hospitals/health systems in Illinois where he was responsible for operations and nursing practice including Resurrection Health Care, Northwestern Memorial Hospital, Lurie Children's Hospital and Mercy Hospital and Medical Center.

Mr. Pelletier earned a Bachelor of Science in Nursing and a Master of Science in administration from DePaul University, Chicago, Illinois. He received his diploma in nursing from Mennonite College of Nursing at Illinois State University.