

Joint Commission Resources Consulting Services

Practical, evidence- based solutions



Your world is becoming more and more complex with the arrival of new payment models, added complicated regulations, and rapidly growing organizations. You are also faced with increasing pressure to improve operational and financial performance while delivering top quality health care. To reach this elevated performance level, you must quickly respond to regulatory change and more effectively manage risks so you can focus on healing patients.

Joint Commission Resources (JCR) partners with over 200 organizations annually to provide assistance in this ever-changing health care environment to help them deliver the best patient care possible. JCR provides the deep industry knowledge and functional process expertise you need to mitigate risk. Partnering with JCR enhances your staff with experts who:

- ▶ Receive the same training and education as current Joint Commission surveyors
- ▶ Are up to date on changes as soon as they are available
- ▶ Funnel questions about the standards directly to The Joint Commission
- ▶ Have worked in clinical, administrative and leadership roles across the continuum of care

ACCREDITATION AND CERTIFICATION PREPARATION

You can trust JCR consultants to help you prepare—and stay ready—for Joint Commission accreditation and certification. Working with our consultants, you will prepare for your upcoming survey by using a mock survey that utilizes tracers to follow a patient's care through your system. Focused assessments based on your unique needs is another option. You receive immediate results upon the completion of the engagement and followed by an in-depth report with a thorough review and actionable steps to prepare for your upcoming survey.

(Over)

“JCR’s mission and vision are aligned with those of us in the field. That’s a rarity today, and when you find it you embrace it, you encompass it, and you’re just so thankful. We’re a better organization after every consultation.”

*President & CEO, Rural Medical
Surgical Hospital*

CONTINUOUS SERVICE READINESS® (CSR®)

Your environment is becoming more and more complex and competing priorities add to your already challenging compliance efforts. With this subscription-based, customizable consulting and education service you get a Joint Commission standards expert available via phone, email and in person to answer your questions and concerns. Your consultant will help you obtain and retain Joint Commission accreditation and certification and improve performance in targeted areas such as such as reducing readmissions or improving infection prevention. You will also have access to a secured website with valuable self-assessments, tools, and documents. Plus you get a discount on JCR webinars, publications, and seminars.

CENTERS FOR MEDICARE AND MEDICAID SERVICES (CMS)

The Centers for Medicare and Medicaid Services (CMS) has received significant budget increases over the past few years to conduct more validation and complaint surveys. Let JCR help your organization prepare for their visit by helping you achieve and maintain compliance with the CMS Conditions of Participation (CoPs). You get a customized approach focusing on areas where you need help- from performing a mock CMS survey and providing a detailed report that outlines areas of risk, to being available on-site in your command center during your CMS survey. We can also assist after your survey by ensuring your Plan of Correction accurately reflects the level of quality and compliance required by CMS guidelines.

PERFORMANCE IMPROVEMENT

Many health care organizations experience challenges in designing simpler, yet effective performance improvement processes. Our experts can help you zero in on sustainable performance improvement opportunities in key areas while aligning our recommendations with Joint Commission standards and other regulatory requirements. Key areas of focus include:

- ▶ Electronic health records
- ▶ Environment of care®
- ▶ Infection prevention and control
- ▶ Multi-drug resistant organisms (MDRO)
- ▶ Medication safety
- ▶ Medication reconciliation
- ▶ Reducing readmissions
- ▶ Safe health design™

For more information on how JCR can be your partner in your success, please contact us at <http://www.jcrinc.com/consulting/more-information-on-consulting-services/>.

