

# Hospital Executive Briefing

Make Health Care Harm  
a Thing of the Past

September 5, 2019 | Los Angeles, CA

September 12, 2019 | New York, NY

September 25, 2019 | Oakbrook terrace, IL

October 18, 2019 | Irving, TX



Waterborne pathogens and mold ... sterile medication compounding ... maternal health ... suicide risk reduction ... telemedicine – just a few of the high-risk areas that hospitals must address on the journey to zero harm.

## WHO SHOULD ATTEND

This one-day, advanced, education event is for health care professionals knowledgeable about the standards and accreditation process. Professionals in roles responsible for accreditation-related activities should attend, including:

- Accreditation Professionals
- Medical Directors
- Nursing Leaders
- Physicians
- Registered Nurses
- Performance Improvement Specialists
- Risk Managers
- Quality Managers & Directors
- C-suites and Vice Presidents
- Patient Safety Officers
- Regulatory Compliance Specialists

## WHAT YOU WILL LEARN

This one day educational program is constructed to provide health care professionals with key information necessary to navigate challenging standards for Joint Commission Accreditation. During the conference, we will present aggregate survey data to share observations seen in high risk areas across hospital settings to help your hospital avoid common pitfalls during survey.

Before the event, don't forget to submit your questions for Joint Commission experts to address during the conference.

For physicians in attendance, don't miss the opportunity to participate in a Physician Leader Luncheon with Dr. Edward Pollak, Joint Commission Medical Director and Patient Safety Officer, The Joint Commission

## OBJECTIVES

At the conclusion of this program, you will be able to:

- 1) Evaluate the participation of your leadership to lead your health care organization to zero.
- 2) Adapt corrective actions to address identified causes of standard compliance issues
- 3) Explain the use of 2-4 management tools to improve the sustainability of organizational changes.

Join us to receive hands-on, practical guidance to address key safety and quality issues impacting hospitals in 2020.

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The Joint Commission and Joint Commission Resources  
**Hospital Executive Briefings**

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*JCR Events Are Paperless. All learning materials will be digitally available.*

## AGENDA

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7:00 – 8:00 am      **Registration & Continental Breakfast**

8:00 – 8:10 am      **Opening Remarks and Welcome**

**Alma Harrell**  
*Program Manager*  
Joint Commission Resources

8:10 – 8:25 am      **WHAT KEEPS YOU UP AT NIGHT? Examining Today's Top Risk Areas**

**Ana Pujols McKee, MD\***  
*Executive Vice President &  
Chief Medical Officer*  
The Joint Commission

**Mark Pelletier, RN, MS**  
*Chief Operating Officer*  
Accreditation and Certification Operations &  
*Chief Nurse Executive*  
The Joint Commission

*\*September 12, 2019*

The opioid crisis, record levels of maternal deaths, health equity and social determinants of care are on your radar, and ours as well. Hear directly from Joint Commission executive leaders on how Joint Commission is helping hospitals and health systems proactively reduce risk in these and other critical areas. We'll share data-driven insights on what we see to be the top areas of risk, along with unique perspectives and helpful resources designed to help you more successfully navigate these risks on our shared journey to saving lives.

8:25 – 9:50 am      **PATHOGENS, PANDEMICS AND PROTECTION: Pitfalls Along the Journey to Zero Harm**

**Sylvia Garcia-Houchins, RN, MBA, CIC**  
*Director, Infection Prevention and Control*  
The Joint Commission

*Are you one infection away from becoming a news story?*

### **Preventing Waterborne Pathogens and Mold**

No organization wants to cause harm to patients, shut down a clinical program, or get negative press because of an environmental pathogen. But almost every day we read about one of these preventable infections occurring at a healthcare facility in the US. Let's review the risks and proactive steps that leaders can take to minimize them.

*"We make PPE available, but they don't want to use it!"*

### **Leadership Responsibilities for Keeping Employees Safe.**

Ebola grabbed the attention of the healthcare system when two nurses acquired Ebola from a patient. However, healthcare workers face pathogens that are just as deadly—every day. Learn about the risks to your staff, the regulatory rules, and the steps all leaders should be taking to keep their employees safe.

*Could you be the epicenter of the next pandemic?*

### **Prevention and Readiness to Prevent Outbreaks**

The 1918-19 Spanish Influenza killed 50 million people worldwide. Estimates are that an influenza pandemic today could kill 30 million people over 6 months. This session will review key infection control strategies to keep your facility safe and provide three simple questions that you can use to assess your readiness.

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9:50 – 10:05 am      **BREAK**

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10:05 – 11:30 am      **GOT EC and LS COMPLIANCE QUESTIONS? We've got solutions.**

**Jim Kendig, MS, CHSP, CHCM, CHEM, LHRM\***  
*Field Director*  
*Surveyor Management and Development*  
The Joint Commission

**Herman McKenzie, MBA, CHSP\*\***  
*Engineer*  
Department of Engineering  
The Joint Commission

It's no secret that complying with Environment of Care and Life Safety standards can be a challenge. Approximately 8 in 10 standards scored fall in these areas. Not getting ahead of EC or LS compliance can cause major headaches and be extremely costly. The growing number of mergers, acquisitions and aging facilities will only continue to fuel this trend. Join our team of experts who will discuss the pitfalls to avoid and share tested solutions to help your organization proactively boost its compliance with Environment of Care and Life Safety standards and EPs – saving you time, hassle and expense down the road.

*\*September 12 & October 18, 2019*  
*\*\*September 5 & 25, 2019*

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11:30 am – 12:30 pm      **LUNCH**

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12:30 – 1:45 pm      **Better Living Through Medication Management Compliance**

**Robert Campbell, PharmD**  
*Director, Clinical Standards Interpretation Hospital / Ambulatory Programs*  
*Director, Medication Management*  
The Joint Commission

This session will focus on trends and compliance tactics for challenging medication management topics and provide guidance on Joint Commission's focus for medication compounding of hazardous and non-hazardous medications.

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1:45 – 2:00 pm      **BURDEN REDUCTION: Medical Staff Update**

**Edward Pollak, MD**  
*Medical Director & Patient Safety Officer*  
Division of Healthcare Improvement  
The Joint Commission

**Robert Campbell, PharmD\***  
*Director, Clinical Standards Interpretation Hospital / Ambulatory Programs*  
*Director, Medication Management*  
The Joint Commission

*\*September 5 & 25, 2019*

Learn misconceptions and truths around FPPE/OPPE with focus on recent guidance. This brief session will address questions about FPPE/OPPE requirements.

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2:00 – 2:30 pm      **TRENDING CLINICAL PEARLS: Sharing Key Lessons Learned**

**Maura Naddy, MSN, RNC-OB**  
*Associate Director, Standards Interpretation*  
The Joint Commission

This informative session will take a look back at the top 10 standards cited in 2018 and 2019, with a special focus on three Provision of Care topics: Nutritional Storage, Resuscitation Equipment and Pre-Sedation Assessments. We will discuss scoring trends and reasons for non-compliance, concluding our time together with a review of strategies to help you proactively improve compliance on future surveys.

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2:30 – 2:45 pm      **BREAK**

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2:45 – 3:45 pm

**UPDATES AND REVIEWS: What's New in 2019**

**Maura Naddy, MSN, RNC-OB**  
*Associate Director, Standards Interpretation*  
The Joint Commission

**How to Save a Life: Reducing Maternal Mortality and Suicide Risk**

Maternal health and suicide risk reduction are two hot topics within the healthcare industry. As the US maternal death rate continues to be one of the highest among developed countries, the Joint Commission has taken steps to protect mothers, with the creation of standards related to postpartum hemorrhage and maternal hypertension. Through education and training on early recognition, assessment tools, and treatment modalities, we hope to improve maternal outcomes and reduce these escalated rates.

We will also review the updates and revisions to the National Patient Safety Goal standards which focus on reducing the risk of suicide. These updates focused on assisting organizations to improve their processes and environments for this at-risk population. With these updates and revisions, we hope to assist organizations in saving lives and achieving the ultimate goal of zero harm.

**Tools for Success and Compliance**

Much focus has been placed on the “hospital within a hospital” concept. Learn how recent changes in CMS guidance will impact these organizations and how to avoid challenging scenarios. In addition, learn what topics are evaluated during review of telemedicine and ways to ensure compliance.

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3:45 – 4:20 pm

**PUTTING IT ALL TOGETHER – Factoring for the Human Factor**

**Erin Lawler, MS, CPPS**  
*Human Factors Engineer*  
Office of Quality and Patient Safety  
Division of Healthcare Improvement  
The Joint Commission

**Edward Pollak, MD**  
*Medical Director & Patient Safety Officer*  
Division of Healthcare Improvement  
The Joint Commission

**Robert Campbell, PharmD\***  
*Director, Clinical Standards Interpretation*  
*Hospital / Ambulatory Programs*  
*Director, Medication Management*  
The Joint Commission

*\*September 5 & 25, 2019*

This interactive presentation will tie the application of Human Factors and Systems Thinking into the pursuit of effective, meaningful standards compliance strategies.

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4:20 – 4:30 pm

**Closing Remarks**

**Ana Pujols McKee, MD\***  
*Executive Vice President &*  
*Chief Medical Officer*  
The Joint Commission

**Mark Pelletier, RN, MS**  
*Chief Operating Officer*  
Accreditation and Certification Operations &  
*Chief Nurse Executive*  
The Joint Commission

*\*September 12, 2019*

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## HOW TO REGISTER

### ONLINE AT

<https://www.jcrinc.com/find-event/>

### BY TELEPHONE

877.223.6866

## HOSPITAL CMS UPDATE

Extend your learning during the Hospital Executive Briefing by attending the one day CMS Update.

### BY TELEPHONE

877.223.6866

### ONLINE AT

<https://www.jcrinc.com/find-event/>

## CONTINUING EDUCATION

Because regulations and guidelines do change, it is a good idea to check for updates from your state, county or city on a regular basis, and always before registering for a specific course to make sure that it will be acceptable for your license/certification renewal

### Summary of Continuing Education contact hours awarded for this program:

ACCME: 6.83 CME - AMA PRA Category 1 Credit(s).

ANCC: 6.83 CE

ACHE: 6.83 CE

CA Board of Registered Nursing: 6.83 CE

CJCP: 6.83 CE

## EVENT DETAILS

### PAYMENTS

Payments submitted by check take up to 14 days to process. If you are registering for a program less than 14 days away, please pay with a credit card or your registration may not be received in time and your seat may not be reserved.

### SUBSTITUTIONS, TRANSFERS, AND CANCELLATION POLICY

Registration is nontransferable between JCR education programs due to variability in program sponsors. If you find that you cannot attend, you may send an alternate in your place.

Registration is nontransferable between JCR education programs due to variability in program sponsors. If you find that you cannot attend, you may send an alternate in your place. Please send us the alternate's full name, title, credentials, address, phone and e-mail address. In the event of a cancellation, your registration fee, less a \$100 processing fee, is refundable, if written notice of cancellation is faxed no later than 30 days prior to the program date. Refunds will not be issued for cancellations received after this date or for any no shows. Joint Commission Resources reserves the right to cancel or reschedule a program due to an insufficient number of registrants or other

unforeseen circumstances. If a program must be cancelled, the registration fee will be refunded in full to each registrant. You may verify current program status on our website or by calling JCR Customer Service at 877-223-6866. Neither Joint Commission Resources nor The Joint Commission is responsible for a registrant's travel expenses in the event a program is cancelled. Participants are encouraged to purchase refundable tickets in case a program is cancelled or rescheduled. Participants should also be aware that most airline tickets, including nonrefundable or discounted tickets, can be reissued within one year from the date the original ticket was issued.

### CONFLICT OF INTEREST

Joint Commission Resources maintains control over all continuing education content provided to ensure content integrity and minimize educational bias. All education planners, faculty, content reviewers, authors, and others involved with continuing education activities disclose influencing relationships, or lack thereof, including financial or commercial interests. The Joint Commission ensures the accuracy and consistency of the application of accreditation criteria to ensure appropriateness of relationships and affiliations that may impact educational content.

## LOCATIONS

### September 5

#### [Los Angeles, CA](#)

Westin Los Angeles Airport  
5400 W. Century Blvd.  
Los Angeles, CA 90045

### September 12

#### [New York, NY](#)

Crowne Plaza Times Square Manhattan  
1605 Broadway  
New York, NY 10019

### September 25

#### [Oakbrook Terrace, IL](#)

The Joint Commission Conference Center  
One Renaissance Blvd.  
Oakbrook Terrace, IL 60181

### October 18

#### [Irving, TX](#)

Sheraton DFW Airport Hotel  
4440 W. John Carpenter Freeway  
Irving, TX 75063

### AMERICANS WITH DISABILITIES ACT

If you require any of the auxiliary aids or services identified in the Americans with Disabilities Act in order to attend this Joint Commission Resources program, please call 630-792-5425 or write to the Department of Education, Joint Commission Resources, One Renaissance Boulevard, Oakbrook Terrace, IL 60181.

### PROGRAM AGENDAS AND FACULTY

Agendas are subject to change because we are always striving to improve the quality of your educational experience. Joint Commission Resources may substitute faculty with comparable expertise on rare occasions necessitated by illness, scheduling conflicts, and so forth.

### SUGGESTED ATTIRE: BUSINESS CASUAL

Due to the variation in meeting room temperatures and personal preferences, we recommend that you dress in layers for your comfort.

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