

Custom Education

Tailored Programs That Deliver Customized Solutions



You Decide. We Customize.

You choose the topic and our expert faculty will educate your team during an education program that is specifically designed for your organization. The training can be delivered in person at your facility or at a community location of your choice, or off site via live video streaming or on-demand webinars.

HEAR WHAT OUR CUSTOMERS HAVE TO SAY

"Joint Commission Resources faculty provided a clear presentation of the standards, and when asked, offered well-defined interpretations of the standards from the Joint Commission point of view. The expert faculty answered our questions on the spot with clarity. We found their real-world examples from other organizations extremely helpful. To hear current stories from the field is tremendously interesting and insightful; this type of education assists us with our compliance preparations. Our staff truly benefitted from both the didactic content and the informal exchange of information."

Patient Safety Assistant Vice President Quality, Large Health System

Contact Account Management at 630-268-7400 or visit jcrinc.com/consulting.

"The 2-day program on Environment of Care and Life Safety Code chapter reviews was extremely valuable to our organization. It was a very well designed and effective training program that was excellently supported and delivered by the skillful speakers. The speakers were always eager to answer questions. This interactive training program proved more informative than the 'usual' teaching modes. Our engineers left the program energized and educated. Our organization will continue to have such educational sessions in the future."

VP- Facilities, Plant Operations & Construction, Large Health System

"This environment of care education session was by far the most beneficial I've attended. As a former medical facilities engineering manager and now coordinator of our regional healthcare education, I can say that the presenters exceeded my expectations. They made those attending feel engaged. I knew what the audience was going to want to hear; the JCR staff listened and exceeded even what I had envisioned. This is exactly what I was looking for as we kicked off our first event in our education series."

VP Healthcare Division, Construction Company

"These classes were an excellent vehicle to spread compliance knowledge to our field staff. They are more aware of how Joint Commission and CMS standards apply within complex sites and can advise their customers about patient-safe environmental solutions with confidence."

Sr. Marketing Manager, Healthcare Supplier

MEET OUR FACULTY

- Our expert faculty includes:
- Clinicians
- Physicians
- Pharmacists
- Infection control preventionists
- Engineers
- Architects
- Administrators
- Former CMS surveyors

EARN CONTINUING EDUCATION CREDITS

Many custom education programs carry continuing education credits for a nominal fee, including those from:

- Accreditation Council for Continuing Medical Education (ACCME)
- Accreditation Council for Pharmacy Education (ACPE)
- American Nurses Credentialing Center (ANCC)
- American College of Healthcare Executives (ACHE)
- International Association for Continuing Education and Training (IACET)

Contact Account Management at 630-268-7400 or visit jcrinc.com/consulting.

*The use of Joint Commission Resources (JCR) consulting services is not necessary to obtain a Joint Commission Accreditation award, nor does it influence the granting of such awards.



Joint Commission Resources, Inc. (JCR), a wholly controlled, not-for-profit affiliate of The Joint Commission, is the official publisher and educator of The Joint Commission. JCR is an expert resource for health care organizations, providing advisory services, educational services, publications and software to assist in improving quality and safety and to help in meeting the accreditation standards of The Joint Commission. JCR provides consulting services independently from The Joint Commission and in a fully confidential manner. Please visit www.jcrinc.com for more information.