

EASY DOES IT! RENEW ONLINE



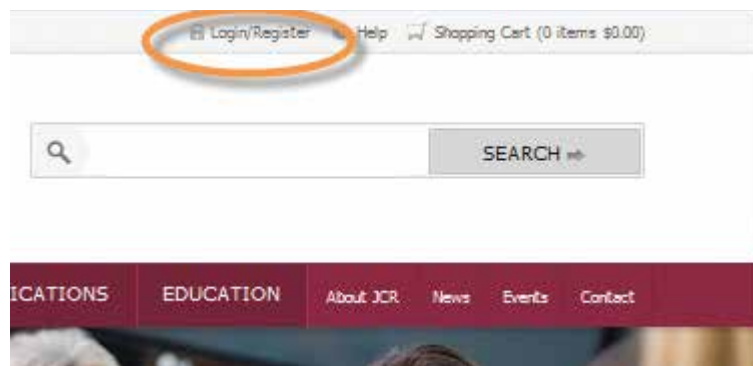
The JCR website has been completely redesigned for you. It showcases all products and **makes it simple** to renew licenses and purchase new products.

1

Start the renewal process by visiting jcrinc.com.

2

Click the **Login** link at the top right of the home page.



3

If you forgot your password, click the **forgot your password?** link. Otherwise, log in with your email address as your username and your password.

Yes, I have an account

If you've shopped with us before, please enter your email (username) and password.

> Required

> Email (Username)

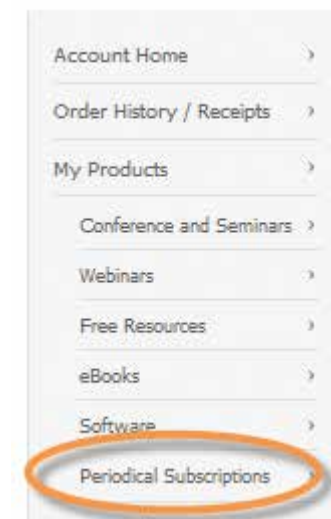
> Password

Save my login information

[forgot your password?](#)

4

You are now in **My Account**. On the left side of the page, select **Periodical Subscriptions** to view all your existing subscriptions.



5

Select which subscriptions you want to renew by clicking the **Renew** button. Please renew one product type at a time.

Subscriptions				
	Exp. Date	Date Purchased	Subscription Owner	
Edit Owner Info	01/31/2015	1/13/2014	Amy Mathai-Davis	
← 				

6

Confirm your subscription format and length and **Add to Cart**.

Renew Periodical Subscription

Renew Periodical Subscription Information

Subscription Number: 80000401
 Owner's Email: adavis@jcrinc.com
 Owner's First Name: Amy
 Owner's Last Name: Mathai-Davis

If you would like to change the format or length of your subscription, please select from the following options:

Periodical Format:

Subscription Length:

The Joint Commission Journal on Quality and Patient Safety (1 Year Print and Online)
 JQPS1YOPUS
 List Price: \$249.00
 \$271.15
 (CSR)

7

Repeat **steps 4, 5 and 6** for as many different subscriptions you would like to renew by going back to **My Account**.

The renewed subscriptions will be added to your **Shopping Cart**. Once ready, proceed to **Checkout** and pay by credit card, PayPal, ACH check, or wire transfer. You may also print a sales quote if you would like to submit to your purchasing department and request a check.

If you require assistance while renewing or ordering online, customer service reps are available 8 a.m. – 8 p.m. EST to answer questions and guide you through the process.

Please call **877.223.6866** or email to **jrcustomerservice@pbd.com**.

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